

Not-on-loan item shows as "unavailable" in Primo

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

Despite the fact that item 0000123456 is *not* on loan, its bib record's z00p has an AVA field with a status of "unavailable". Why is this?

Resolution

As seen in the expand_doc_bib_avail program, there are three conditions under which the status "unavailable" is assigned:

- * there's a z36 (loan) record for the item
- * the item has a hold on it (z37)
- * a RESHELVING parameter is specified in the tab_expand expand_doc_bib_avail line and the item has not yet exceeded the time for reshelving as specified in the xxx50 tab14.

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- **Article last edited:** 3-Jan-2018