

Match and merge not recognizing duplicates

- **Product:** Alma
-

Description

When importing records using the match method "024 / 035" duplicate records are created when running the import for the same file again. The expected behavior is that the records find their match and are not imported a second time.

Resolution

In the "Profile details" the parameter "Use Network Zone" is set to "Yes", which means that match is managed against Network Zone, not against Institution Zone - which means that even if the record exists in IZ, the match profile will allow the import.

-
- **Article last edited:** 12-Jan-2018