

Restore accidentally purged patron records

- **Product:** Alma
 - **Product Version:** Jan 2018 Release
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Description

We inadvertently purged patron records of particular User Group. Can these user records be restored? (Note: The users were internal so they could not be readded via an SIS import.)

Resolution

Development has indicated that they cannot restore deleted users. It will hopefully be a functionality that can be done in Alma in the future, but a time frame has not yet been set.

When Development investigated, they found that the users were inactive users with no fulfillment activity. In Analytics, a report can be created on the user group with the user statistics.

- **Article last edited:** 15-Feb-2018