

Defective barcode image printed on request and transit slips

- **Product:** Alma
 - **Product Version:** All versions
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Description

The request ID and item barcode images printed on our resource request and transit slips are no longer scannable.

The barcode image generates with a minuscule line of unevenly spaced lines of varying thickness at the end of the barcode. In fact, it looks like a very small and compressed barcode printed vertically.

Resolution

The problem was the print drivers on the PC used for printing.

- **Article last edited:** 26-Feb-2018