

## Can a closed Salesforce case be re-opened?

- **Article Type:** Q&A
  - **Product:** Cross-Product
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### Question

Can a closed Salesforce case be re-opened?

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### Answer

A Salesforce case with a status 'Closed' cannot be re-opened. However a case that is in 'Closing' status can still be updated and the status can be changed.

**Category:** Salesforce

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