

Users prompted to download saw.dll file

- **Product:** Alma
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
-

Symptoms

Users are prompted to download a "saw.dll" file on the Alma Homepage.

Defect Status

This is a known OBI issue. Ex Libris is working with Oracle to correct the behavior.

Workaround

Users should log out and back into Alma.

-
- **Article last edited:** 11-Apr-2018