

How to obtain a copy of Primo Normalization Rules

- **Product:** Primo
 - **Relevant for Installation Type:** Dedicated-Direct, Local
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Question

How to obtain a copy of my Primo Normalization Rules?

Answer

1. Log into your Primo BE server
2. Move to the directory where the old pipe runs are stored. Execute: `be_pipes <return>`
 - Find pipe name
3. Move to the directory where the normalization rules are stored. Execute: `cd <pipe_name>/conf`
 - find rules.xml file
4. Use ftp or other file sharing program to download rules.xml

Additional Information

For Multi-tenant and Total Care customers, submit a Salesforce case to obtain a copy of Primo Normalization Rules

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