

Failed to move item error message

- **Product:** Alma

Question

I keep encountering a "Failed to move item" error message when attempting to change the permanent location of an item; why can't I move this item?

Answer

You may be missing a subfield in your 852 holdings field, which can cause this error to occur. Take the following steps to add an 852 subfield and update the location:

1. Open a holdings record that currently resides in the target permanent location.
2. Click the View
3. Copy/paste the 852 field into a .txt file for reference.
4. Do a physical items search for the barcode of the item to be moved
5. Click 'Edit Item'
6. Click 'View all holdings'
7. Row actions > Edit
8. Compare the 852 field with the saved 852 field for missing subfields; if one is absent you may enter a more accurate value or create a new subfield: \$\$* UNASSIGNED
9. Save the record
10. Go back and do a physical items search for the items barcode
11. Click 'Edit Item'
12. Under 'Location Information', select the holdings location you want to move it to.
13. Save the record.

Additional Information

[Moving Items](#)

[Changing Item Information](#)

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