

## 2019 Release Schedule

### Release Schedule

The campusM Preview Environment will be **unavailable 5 days before the Preview Release date**, to enable the environment to be cloned and the environment to be updated.

Monthly Release	Preview Release	Production Release
January 2019 Release	December 3, 2018	January 14, 2019
February 2019 Release	January 7, 2019	February 4, 2019
March 2019 Release	February 4, 2019	March 4, 2019
April 2019 Release	March 4, 2019	April 1, 2019
May 2019 Release	April 1, 2019	May 13, 2019
June 2019 Release	May 13, 2019	June 3, 2019
July 2019 Release	June 3, 2019	July 1, 2019
August 2019 Release	July 1, 2019	August 5, 2019
September 2019 Release	August 5, 2019	September 2, 2019
October 2019 Release	September 2, 2019	October 7, 2019
November 2019 Release	October 7, 2019	November 4, 2019
December 2019 Release	November 4, 2019	December 2, 2019

The monthly production release is automatically pushed for the campusM Web App and Web View, App Manager, Cloud Services and Oracle Business intelligence. **Customers are still required to request Native App releases through Salesforce.**

### Release Timeline

The campusM solution is updated on a monthly basis. Updates include enhancements or issue fixes in one or more of the products components: App Manager, Native apps, Web Portal, and Web Services.

In order to minimize disruption for campusM users the release is timed to occur outside of business hours for each region (EMEA, APAC and North America). The release is done gracefully, with no planned downtime or degradation to the service, and takes approximately two hours to complete. The release window for each region are:

Region	Instance	Release Window
<b>North America</b>	campusM NA01	<ul style="list-style-type: none"> <li>• GMT 09:00 AM to 11:00 AM</li> <li>• Australian Central Time 19:30 PM to 21:30 PM</li> <li>• Central Time, CT*, CDT 04:00 AM to 0600 AM</li> </ul>
<b>APAC</b>	campusM AP01	<ul style="list-style-type: none"> <li>• GMT 11:00 AM to 1300 PM</li> <li>• Australian Central Time 21:30 PM to 23:30 PM</li> <li>• Central Time, CT*, CDT 06:00 AM to 08:00 AM</li> </ul>
<b>EMEA</b>	campusM EU01	<ul style="list-style-type: none"> <li>• GMT 17:30 PM to 19:30 PM</li> <li>• Australian Central Time 04:00 AM to 06:00 AM</li> <li>• Central Time, CT*, CDT 12:30 PM to 14:30 PM</li> </ul>

To receive email notification for each of the monthly releases, customers can subscribe to the [Ex Libris Status Page](#) by selecting their campusM instance. Emails will be sent when the release work has started and completed. Please note that the status page will also be updated with the monthly release status information.

The monthly release is provided for the campusM SaaS components and institutions are still required to request Native App releases through Salesforce.