

UB: orphaned entries in ub request table

- **Product:** Voyager
 - **Product Version:** 9.1.1
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Symptoms

Orphaned entries in the UB_REQUEST table.

Defect Status

Issue VYG-7521 is currently in Development.

Replication Steps

1. Patron from library A requests item from Library B
2. Patron does not check out the item and the request expires on the hold shelf, OR the library staff messes up and doesn't actually send the item to the pick-up library,
3. The request is never archived from the UB_REQUEST table (even though the item is discharged and returned to the item's home library, or never left the home library).

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- **Article last edited:** 02-Jan-2019