

I've forgotten my password, how do I reset?

- **Product:** Research Professional
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Question

I've forgotten my password, how do I reset?

Answer

To reset your password, click on **Forgot password?** [here](#) on the *Research Professional login page and enter your institutional email address to receive a password reset link.

Please note that both username and password are case sensitive. If you are still unable to login to your account, please contact our [Client Services team](#).

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