
Block preferences: "Not Renewable - Item has Requests" is ignored

- **Product:** Alma
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Description

We activated the rule "Not renewable - Item has requests" in the block preferences but it appears to be ignored.

Resolution

The block preference **Not Renewable - Item has Requests** is relevant only if **PATRON_PHYSICAL = Yes** in the "Loan Recalls Configuration".

Note that recalls are triggered only when accordingly defined in the terms of use. So this setting in the loan recalls configuration will help to prevent the renewal of requested items but it will not cause recalls (unless defined in the terms of use).

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