

manage-50 deletes item on loan

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

The manage-50 Service was run with the parameters : "Replace existing holdings records*" and "Replace existing item records", which delete existing records. But one of the items it deleted was on loan / checked out! The patron is continuing to receive fine notices for the item.

Resolution

The site was able to use the GUI Circ "Delete loan" function to remove this loan (even though the z30 record no longer existed).

We will not pursue this further unless other, similar cases are reported.

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- **Article last edited:** 8-Mar-2019