

## SUSHI files are fully harvested but data is missing

- **Product:** Alma
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### Description

In Usage Data Loader, SUSHI file has status "Fully Processed", however the data associated with this file is not found in Analytics.

### Resolution

1. Identify vendor and report type associated with the SUSHI file
  2. Delete SUSHI file (Row actions>Delete)
  3. Search and edit vendor identified in step 1
  4. Go to 'Usage Data' tab
  5. Find report type from step 1
  6. Re-harvest files for this report type (Row actions>Harvest Now)
  7. Verify that the new files loaded successfully
  8. If this procedure fails, please open a case in the Support Portal
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