

Change a patron's Patron Group in Voyager

- **Product:** Voyager
 - **Product Version:** 8
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Question

How Can I change the Patron Group for an existing Patron Barcode?

Answer

There is no way in Voyager to change the Patron Group for an existing Patron Barcode.

To change a patron's Patron Group:

- Create a SIF (Standard Interface File), which contains both the patron's old group/barcode [setting barcode status to 2 (Lost), 3 (Stolen), 4 (Expired), or 5 (Other)] as well as the new group/barcode [setting barcode status to 1 (Active)].
- Staff could then delete these old barcodes via the Circulation client if desired. However, the barcode's "audit trail" would be lost, and that may interfere with information stored in the Circulation Transactions.

Additional Information

The patron group and barcode are contained within a single row in the PATRON_BARCODE table for the PATRON_ID. Patron Update cannot delete barcode/patron group instances, nor can it overwrite part of an instance.

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