

Clicking "Send via EDI" option in Voyager Acquisitions but nothing happens

- **Product:** Voyager
 - **Product Version:** 7
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Question

When in an Acquisitions Purchase Order and click on the File > Send via EDI option, nothing happens. There is no prompt for a filename and no error. Why?

Answer

This is expected behavior. When you click on either "Send via EDI" from the File menu or "Transmit via EDI" in the Approval Box, the system moves your message automatically, without any notification, to the EDI > Process EDI Messages workspace. You can then process your message in the "Outgoing Tab" in that workspace.

Additional Information

See the [Acquisitions User's Guide](#), Chapter 15.

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