

## 2020 Release Schedule

### Release Schedule

The campusM Preview Environment will be **unavailable 5 days before the Preview Release date**, to enable the environment to be cloned and the environment to be updated.

Monthly Release	Preview Release	Production Release
December 2019	04-Nov-19	02-Dec-19
January 2020	02-Dec-19	06-Jan-20
February 2020	06-Jan-20	03-Feb-20
March 2020	03-Feb-20	02-Mar-20
April 2020	03-Mar-20	05-Apr-20
May 2020	05-Apr-20	03-May-20
June 2020	03-May-20	07-Jun-20
July 2020	07-Jun-20	05-Jul-20
August 2020	05-Jul-20	02-Aug-20
September 2020	23-Aug-20	06-Sep-20
October 2020	06-Sep-20	04-Oct-20
November 2020	04-Oct-20	01-Nov-20
December 2020	01-Nov-20	06-Dec-20

The monthly production release is automatically pushed for the campusM Web App and Web View, App Manager, Cloud Services and Oracle Business intelligence. **Customers are still required to request Native App releases through Salesforce.**

### Release Timeline

The campusM solution is updated on a monthly basis. Updates include enhancements or issue fixes in one or more of the products components: App Manager, Native apps, Web Portal, and Web Services.

In order to minimize disruption for campusM users the release is timed to occur outside of business hours for each region (EMEA, APAC and North America). The release is done gracefully, with no planned downtime or degradation to the service, and takes approximately two hours to complete. The release window for each region are:

Region	Instance	Release Window
<b>North America</b>	campusM NA01	<ul style="list-style-type: none"> <li>• GMT 09:00 AM to 11:00 AM</li> <li>• Australian Central Time 19:30 PM to 21:30 PM</li> <li>• Central Time, CT*, CDT 04:00 AM to 0600 AM</li> </ul>
<b>APAC</b>	campusM AP01	<ul style="list-style-type: none"> <li>• GMT 11:00 AM to 1300 PM</li> <li>• Australian Central Time 21:30 PM to 23:30 PM</li> <li>• Central Time, CT*, CDT 06:00 AM to 08:00 AM</li> </ul>
<b>EMEA</b>	campusM EU01	<ul style="list-style-type: none"> <li>• GMT 17:30 PM to 19:30 PM</li> <li>• Australian Central Time 04:00 AM to 06:00 AM</li> <li>• Central Time, CT*, CDT 12:30 PM to 14:30 PM</li> </ul>

To receive email notification for each of the monthly releases, customers can subscribe to the [Ex Libris Status Page](#) by selecting their campusM instance. Emails will be sent when the release work has started and completed. Please note that the status page will also be updated with the monthly release status information.

The monthly release is provided for the campusM SaaS components and institutions are still required to request Native App releases through Salesforce.