
Summon Webinars

You can view and register for all Ex Libris Customer Education webinars on [our website](#), which are filterable by product and region.

2025 Webinars

- What's New with Summon -- August 2025 -- [YouTube](#)
- What's New with Summon -- May 2025 -- [YouTube](#), [PDF](#)
- Meet the Summon Research Assistant - April 2025 – [YouTube](#), [PDF](#)
- 2025 Roadmap Highlights and February Release – January 2025 – [YouTube](#), [PDF](#)

2024 Webinars

- What's New with Summon – July 2024 – [YouTube](#), [PDF](#)
- What's New with Summon – April 2024 – [YouTube](#), [Vidyard](#), [PDF](#)
- What's New with Summon – February 2024 – [YouTube](#), [PDF](#)
- 2024 Summon, 360, and CDI Roadmap Highlights (March 4, 2024) – [YouTube](#), [PDF](#)

2023 Webinars

- What's New with Summon – October 2023 – [PDF](#)
 - AMERICAS/EMEA session – [YouTube](#)
 - APAC/AMERICAS session – [YouTube](#)
- What's New with Summon (July 18, 2023) – [YouTube](#), [Vidyard](#), [PDF](#)
- Get to Know How New Collections are Added to the Knowledge Bases and CDI – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)
 - AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)
- What's New with Summon – April 2023 (April 19, 2023) – [YouTube](#), [Vidyard](#), [PDF](#)
- Data Excellence at Your Service (March 21, 2023) – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)
 - AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)

- 2023 Summon and 360 Roadmap Overview (February 28, 2023) – [YouTube](#), [Vidyard](#), [PDF](#)
- What's New with Summon – January 2023 (January 24, 2023) – [YouTube](#), [WebEx](#), [PDF](#)

2022 Webinars

- Content Transformed - 2022 Highlights and a Preview of 2023 Focus Areas (December 14, 2022) – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [WebEx](#)
 - AMERICAS/EMEA session – [YouTube](#), [WebEx](#)
- What's New with Summon (October 19, 2022) – [YouTube](#), [WebEx](#), [PDF](#)
- Data Excellence – An Overview and Update (August 31, 2022) – [YouTube](#), [WebEx](#), [PDF](#)
- What's New with Summon (July 19, 2022) – [YouTube](#), [WebEx](#), [PDF](#)
- Summon/360 Connect: Community Discussion - Summon Analytics (June 21, 2022) – [YouTube](#), [PDF](#)
- Discover Summon – Administrative Tips for New Staff (June 8, 2022) – [YouTube](#), [WebEx](#), [PDF](#)
- What's New with Summon (April 26, 2022) – [YouTube](#), [WebEx](#), [PDF](#)
- Discover Summon: Discover Summon: Customization Options - Facets, Branding, Widgets, and more! (April 12, 2022) – [YouTube](#), [WebEx](#), [PDF](#)
- Discover Summon: Relevance Ranking (April 5, 2022) – [YouTube](#), [WebEx](#), [PDF](#)
- Content Quarterly Update – We Put the Operations into Content Operations - Discovery (March 1, 2022) – [YouTube](#), [WebEx](#), [PDF](#)
- 2022 Summon Roadmap Overview (February 10, 2022) – [YouTube](#), [WebEx](#), [PDF](#)
- What's New with Summon – January 2022 (January 19, 2022) – [YouTube](#), [WebEx](#), [PDF](#)

2021 Webinars

- The New Summon Experience – A Refreshed UI with Optimized Usability (December 8, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- Content Quarterly Update: We Put the Operations into Content Operations – Knowledgebases (December 7, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- Summon Custom Panels and Integrations (December 2, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- What's New with Summon (November 10, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- Introducing the Enhanced Integration of Sierra via Summon (October 28, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- Updated Summon Features and Functionality Refresher (October 20, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- Content Quarterly Update: Provider Relations Workflows – From Idea to Ingestion – (September 16, 2021) – [YouTube](#), [WebEx](#), [PDF](#)

- Getting Involved with the Summon Community (September 9, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- What We've Learned from the Pandemic - Key Strategies for Summon Customers (July 29, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- What's New with Summon (July 21, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- Summon How to Optimize Your Data for Discoverability (June 23, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- Analyze This! – Getting Started With Summon Usage Reports (June 2, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- What's New with Summon (April 27, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- 2021 Summon Roadmap Overview (February 11, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- What's New with Summon – January 2021 (January 21, 2021) – [YouTube](#), [WebEx](#), [PDF](#)

2020 Webinars

- Summon Customer Session: *Implementing and Optimizing Summon for Medical Libraries* by Marie Cirelli, Collection Access Librarian, and Xiaoyu Sun, IT Generalist, from Harrell Health Sciences Library at Penn State College of Medicine (December 8, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
- 5 Easy Ways to Perform a Quick Summon Check-Up (December 3, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
- Get the Maximum Value Out of Summon (October 29, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
- Summon Update and Q&A (October 15, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
- 发现系统: 如何增强图书馆对学生、教师和研究支持的新特性 (September 24, 2020) – [Video](#) (password: b88g), [PDF](#)
- Pushing Past Perceptions Getting Your Colleagues to Invest Time and Attention to Summon (September 24, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
- Summon Features and Functionality Refresher (August 13, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
- Summon Update and Q&A (July 23, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
- Undergraduates and Discovery (June 16, 2020) – [WebEx](#), [PDF](#)
- Summon for Patron-Facing Librarians (June 10, 2020) – [WebEx](#), [PDF](#)
- Summon Update and Q&A (May 5, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
 - Summon Overview – [YouTube](#), [WebEx](#), [PDF](#)
 - 360 Services Overview – [YouTube](#), [WebEx](#), [PDF](#)
- Summon and 360 - Covid19 webinar and Q&A (March 26, 2020) – [WebEx](#), [PDF](#)
- Summon Customer Session: Integration and Interoperability with Other Products (February 5, 2020) – [YouTube](#), [WebEx](#)
 - Integrating a Local Art Museum Collection Into Summon Results (Steven Brown, E-resources Access Manager, University of Colorado Boulder) – [YouTube](#), [WebEx](#), [PDF](#)

- Piecing Together Summon Over Alma Documentation (James Day, Electronic Services Librarian, Embry-Riddle Aeronautical University) – [YouTube](#), [WebEx](#), [PDF](#) (script+slides)
 - 2020 Summon Roadmap Overview (January 30, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
 - Summon Customer Session: Analytics & Summon (January 22, 2020)
 - Data Informed Stewardship of Search & Discovery: A Yale University Case Study (Sarah Tudesco, Program Director – Assessment and User Experience Research, and Angela Sidman, Director of E-Resources and Serials Management, Yale University) – [presentation slides](#)
 - Discover What Your Users are Discovering: Leveraging a Preconfigured Google Tag Manager Container on Summon (Tabatha Farney, Director of Web Services and Emerging Technologies & Associate Professor, University of Colorado – Colorado Springs) – [YouTube](#), [WebEx](#), [PDF](#)
 - Summon Update and Q&A (January 9, 2020) – [YouTube](#), [WebEx](#), [PDF](#)
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2019 Webinars

- Age of Automation: How We Make Sure Content Stays Current (December 11, 2019) – [YouTube](#), [WebEx](#), [PDF](#)
- Undergraduates and Discovery (December 4, 2019) – [YouTube](#), [WebEx](#), [PDF](#)
- Summon Customer Session: Interface Configurations (November 6, 2019) – [YouTube](#), [WebEx](#), [PDF](#)
 - Boosting Resource Visibility with Custom Right-Hand Panels (Amy Fry, Associate Professor, E-resources Librarian, Bowling Green State University) – [YouTube](#), [WebEx](#), [PDF](#)
 - User Testing Your Way to a Better Summon Interface (Brian Holda, Digital Services Librarian, Davenport University) – [YouTube](#), [WebEx](#), [PDF](#)