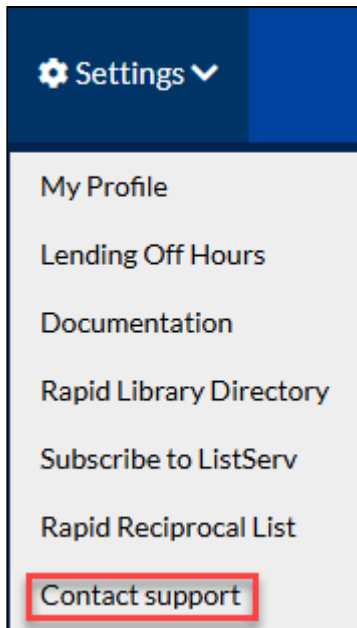

Contact RapidILL Staff

To contact Rapid staff, from the **Settings** menu, select **Contact support**. You are directed to open a support case.



Contact support

We encourage you to contact us at any time if you have questions or concerns. To submit a suggestion regarding RapidILL, please see our [Idea Exchange](#).

Messages sent through the Rapid Staff email address, Contact form or Salesforce are received by RapidILL's support ticketing system which is managed by the Rapid Staff. It is our goal to respond to every message quickly and accurately.