

## In Voyager, why aren't items being created during serials check-in?

- **Product:** Voyager
- **Product Version:** All
- **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare

### Question

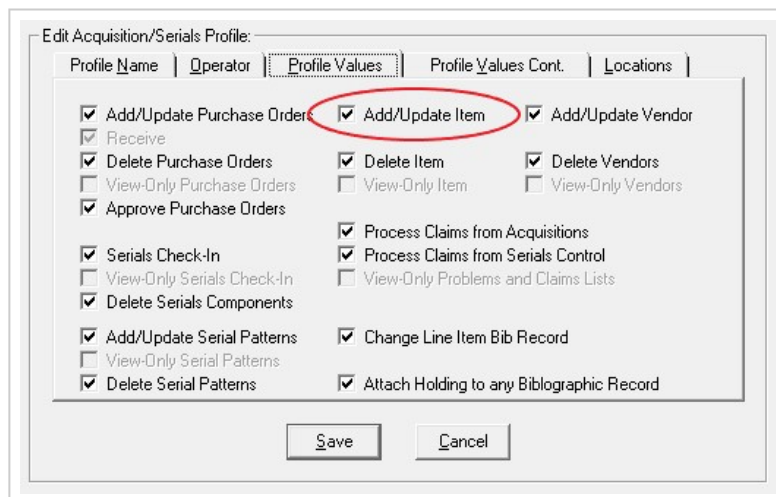
Why aren't items being created upon check-in of serial issues, even when the component in question has 'Create Items' checked off on the Component Details tab?

### Answer

If the operator in question does not belong to an Acquisitions Security Profile that has 'Add/Update Item' checked on the Profile Values tab, items will not be created upon checking in serials even if 'Create Items' is checked off on the Component Details tab.

To fix:

1. Go to System Administration>Security>Acquisitions/Serials Profiles>profile of operator>Profile Values tab
2. Check the Add/Update Item check box in the first row



The screenshot shows a dialog box titled "Edit Acquisition/Serials Profile:". It has several tabs: "Profile Name", "Operator", "Profile Values", "Profile Values Cont.", and "Locations". The "Profile Values" tab is active. It contains a list of checkboxes for various permissions. The "Add/Update Item" checkbox is circled in red. Other checked items include "Add/Update Purchase Orders", "Receive", "Delete Purchase Orders", "Delete Item", "Delete Vendors", "Approve Purchase Orders", "Serials Check-In", "Process Claims from Acquisitions", "Process Claims from Serials Control", "Delete Serials Components", "Add/Update Serial Patterns", "Change Line Item Bib Record", "Delete Serial Patterns", and "Attach Holding to any Bibliographic Record". There are "Save" and "Cancel" buttons at the bottom.

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