

## Pivot-RP SSO Authentication and Workflow

- **Product:** Pivot-RP

### Question

How does Pivot-RP work with Shibboleth institutional logins?

### Answer

When a user first comes to Pivot-RP they will need to click “Create Account”. This will bring them to the “Create Account” registration page. This page can also be access directly via this URL: <https://Pivot-RP.proquest.com/register> The User can choose to authenticate using their Institutional Credentials (SSO), or, just create an account with a username/password. Their institutional email address (example [xxx@university.edu](mailto:xxx@university.edu)) would be their username. If a user chooses to use their institutional credentials, they are prompted to create account. If the user is on campus and within your recognized IP range the institution pull-down menu should auto-populate with your institution. If it does not, the user must select your institution from the 'Choose your Institution' drop-down menu.

The screenshot shows the 'Create your Pivot-RP Account' page. It includes instructions on how to create an account using either institutional login credentials or an email address and password. There are two radio buttons for selection: 'Use Institutional Login Credentials' and 'Use Email Address/Create Password'. Below this is a section for signing in with an institution, featuring a dropdown menu currently showing 'Indiana University Bloomington' and a 'Create my account' button. A note at the bottom states that users will be prompted to verify their name and email address upon signing in.

After selecting “Create my account” the user will be prompted to authenticate via your institution’s SSO login page.



INDIANA UNIVERSITY  
**LOGIN**

**Username**

**Passphrase**

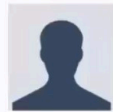
**Log in**

[About the new look](#)

[Get help](#)

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The User will then be delivered to the confirmation screen in Pivot-RP where they are prompted to finish creating their account by providing their name and email address as well as consent. After selecting “Get Started” they will be prompted to claim their profile. If desired, they can skip this step and claim their profile later. However, the user will not be able to edit or make changes to their profile until they have claimed it.



**Claim your profile**

[Skip & Claim later >](#)

Claiming your Profile enables you to get automated funding recommendations based on your research interests, increase visibility of your work, find potential collaborators, and more.

We found a profile matching your name.

**Pivot, Jane**

Research Solutions  
Workflow Solutions  
ProQuest

You can update this profile once you claim it.

**This is me**

Not you?


[Search for your profile](#) or [Create profile](#)

After initial login and account set-up, any time a user wants to login to their Pivot-RP account in the future, they would select "Use Login from my Institution"

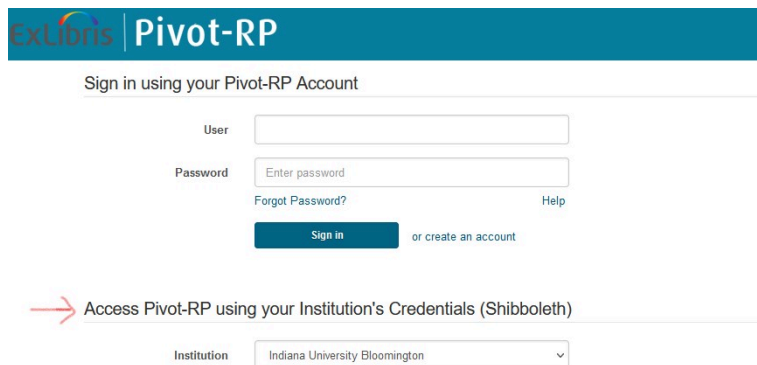
## Sign in to use Pivot-RP

  
  
[Forgot your password?](#)  

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[Create account](#)

If a user is within your institutions IP range, or, has recently logged out of Pivot-RP the sign in page will look like the image below. Users select "Access Pivot-RP using your Institution's Credentials" to authenticate.



exLibris | Pivot-RP

Sign in using your Pivot-RP Account


User

Password

[Forgot Password?](#) [Help](#)

or [create an account](#)

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 [Access Pivot-RP using your Institution's Credentials \(Shibboleth\)](#)

Institution

- **IP Authentication note:** For users who are accessing Pivot-RP within the recognized institution IP range, they will be able to search and view results in Pivot-RP. Authentication to their personal account is only needed to save items, track opportunities, and/or edit one's profile. Remote users must always log in to use Pivot-RP.

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