

---

## What is the Voyager System Administrator operator (SYSADMIN) account?

- **ThedddProduct:** Voyager
  - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
- 

### Question

What is the System Administrator operator (SYSADMIN) account?

### Answer

Master Security Profiles (such as "System Administrator" and "Backup Administrator") control access to the Voyager System Administration module.

The "Out of the Box" System Administration Security Profile comes with a "SYSADMIN" System Administrator operator. This operator performs security, system-wide configuration, policy group configuration and other essential tasks.

Sites have a limited ability to modify the System Administrator operator (aka: SYSADMIN), and its associated System Administrator Master Security Profile because *both are critical to the proper functioning of Voyager*.

Sites are strongly encouraged to share their SYSADMIN operator account password with Ex Libris so that it can be documented. This account is also extremely useful for troubleshooting, and post-upgrade functional testing.

Other operators can be linked to a Master Security Profile (such as "Backup Administrator") so that they can also perform Security, System-wide Configuration, Policy Group Configuration, and other essential tasks.

This account should be used with extreme care.

### Additional Information

See the "Master Security Profiles - Creating, Editing, and Deleting" section in Chapter 9 of the [System Administration User's Guide](#).

See also: [Forgot System Administration password](#)

- 
- **Article last edited:** 29-Oct-2019