

Link to Analyzer no longer works after Voyager upgrade

- **Product:** Voyager
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
-

Question

We recently upgraded Voyager and our link to Analyzer no longer works.

We receive the following error:

```
The requested URL /cgi-bin/cognos.cgi was not found on this server.
```

Answer

In the switch to Cognos 10.2 the URL to Analyzer changes to something that looks like this:

```
xxx.hosted.exlibrisgroup.com:9299/ibmcognos/cgi-bin/cognos.cgi
```

Contact Support if you need further assistance.

- **Article last edited:** 09-Jan-2020