

How can I access *Research Professional remotely?

Question

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Answer

As a user of *Research Professional, you can access the site from within your institution's IP range, as a **guest user**. This means you can access the content without your username and password. If you are not able to connect to your institution's network, you will need to use your *Research Professional username and password to access the service (fields on the right hand side of the [log in page](#)). If you have forgotten your password, please click **Forgot password**.

Some institutions are also able to access the site remotely via Single Sign-On. To check if your institution has SSO enabled, please go to our [log in page](#) and open the drop-down menu on the left under **With your university account**. Please note that not all institutions have set up Single Sign-On access with us and you might not be able to find your university from the list. If you are an institutional administrator and would like to set up Single Sign-On access to *Research Professional, please contact [Support](#).

If you don't have Single Sign-On or a *Research Professional account, our Client Services team are available to help. Please contact them [here](#) if you need help with remote access for yourself or for your academics.

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