

## Contact \*Research Professional

- **Product:** \*Research Professional

### Questions?

There are various resources available here in our [Knowledge Center](#) and you may be able to find the answer to your question by looking through the material.

### Contact Support

If you are unable to find the answer you are looking for, \*Research Professional Support is here to help! There are a couple of ways to contact us:

### Chat

Want a quick answer to your question? **Chat with our Support team during UK office hours [here](#).**

### Submit a case

**Reach out to our Support team by submitting a case [here](#).**

Please provide your name, email address, name of your institution, and a detailed description of your query in order for us to provide the most expeditious response. The email you will be receiving notifications from will be [proquest-exlibris-support@proquest.com](mailto:proquest-exlibris-support@proquest.com). Please be sure to add this address to your approved addresses list, so that notifications are not categorised as spam.

## Forgot your password?

Please reset it [here](#).

Support staff are usually available during the business week (M-F) 09:00-17:00 GMT, depending on staff availability. Hours may change without notice.

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