
Can't find Voyager EDI invoice files from server in Acquisitions

- **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Description

EDI invoice files are on the server in /m1/voyager/yyydb/edi/incoming, but the invoice numbers are not searchable in Acquisitions. Why aren't they displaying?

Cause

EDI files need to be received and loaded before they will be searchable in Acquisitions.

Resolution

1. Go to Acquisitions>EDI>Process EDI Messages
2. On the Incoming tab, click the Receive a File button
3. From the Receive a file pop up box, select the desired file to receive (list pulled from /m1/voyager/yyydb/edi/incoming) and click OK
4. A line for each invoice will appear; highlight each line and click Load

See the Acquisitions User's Guide, Chapter 15.

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