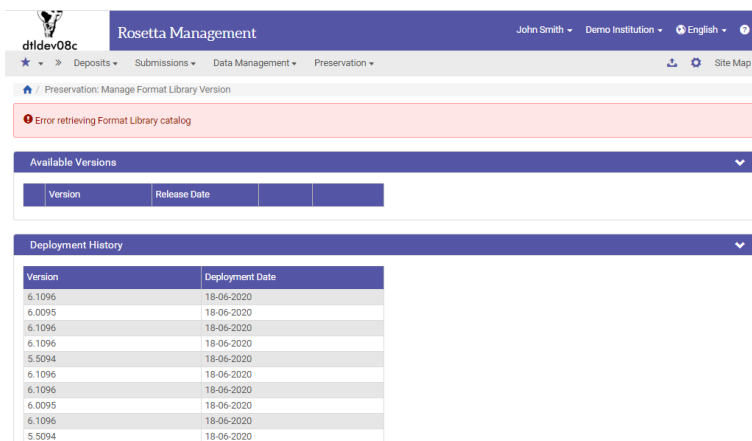


## Format library GitHub connection error

- **Product:** Rosetta
- **Product Version:** 6.3

### Symptoms

Rosetta **Manage Format Library Version** page does not show list of **Available format library versions**. Following error appears (Error retrieving Format library catalog)



The screenshot shows the Rosetta Management interface. At the top, there is a navigation bar with the user name 'John Smith', 'Demo Institution', and 'English'. Below the navigation bar, there is a breadcrumb trail: 'Preservation: Manage Format Library Version'. A red error message is displayed: 'Error retrieving Format Library catalog'. Below the error message, there are two tables. The first table is titled 'Available Versions' and is currently empty. The second table is titled 'Deployment History' and contains the following data:

Version	Deployment Date
6.1096	18-06-2020
6.0095	18-06-2020
6.1096	18-06-2020
6.1096	18-06-2020
5.5094	18-06-2020
6.1096	18-06-2020
6.1096	18-06-2020
6.0095	18-06-2020
6.1096	18-06-2020
5.5094	18-06-2020

### Workaround

The issue might be related to the GitHub API rate limit. Revisit this page one hour later.

If the issue persists, please contact Ex Libris support.

- **Article last edited:** 22-Jun-2020