
How to add a URL to a letter in Alma

Question

How to add a URL to a letter in Alma so that you can link to it?

Answer

The URL has to be added in HTML format like `Visit Hamburg`

Please find [attached](#) a complete example

Additional Information

To add a footer to the Email Records Letter with a statement and link directing users to the Customer Support portal (without it getting stripped from the email) add the HTML tag and the link to the Email Records Letter XSL template, not the HTML template in the Primo VE view configuration:

```
<?xml version="1.0" encoding="utf-8"?>
<xsl:stylesheet version="1.0"
xmlns:xsl="http://www.w3.org/1999/XSL/Transform">
  <xsl:template match="/">
    <xsl:value-of select="/notification_data/metadata/node()" disable-output-escaping="yes"/>
  </template>
</xsl:stylesheet>
<html>
<br/>
If you require further assistance please contact our <a href="https://www.abc.com/">Customer Service Portal</a>
</html>
```

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