

October 2020

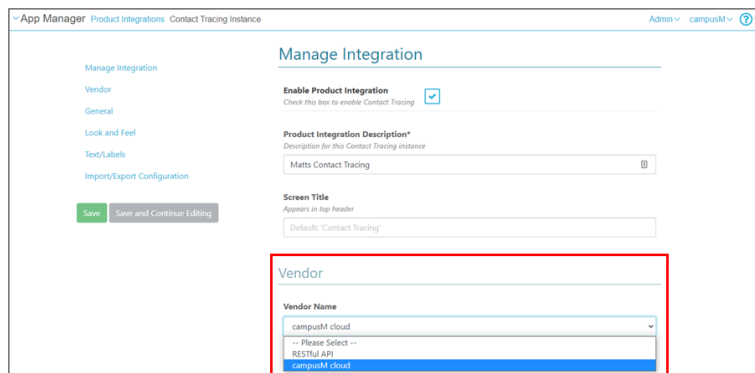
New Features and Enhancements

Product Integration Changes and Enhancements

Contact Tracing – campusM Cloud Storage/Services Vendor

It is now possible to implement the Contact Tracing product integration without requiring customers to create services and storage for the scanned transactions. Instead, this data is stored in the regional data center and is available to extract on demand using our `contactTracingReport` API. Selecting this type of deployment means that customers can implement Contact Tracing without any local infrastructure and deploy it in minutes.

To enable campusM Cloud storage for Contact Tracing, select **campusM Cloud** from the Vendor drop-down list:



The screenshot shows the 'Manage Integration' configuration page for Contact Tracing. The 'Vendor' dropdown menu is highlighted with a red box, showing 'campusM cloud' as the selected option. Other options visible in the dropdown include 'RESTful API' and 'campusM Cloud'.

For instructions on how to extract the stored Contact Tracing data, see the [Get Contact Tracing Results](#) page on the Developer's Network.

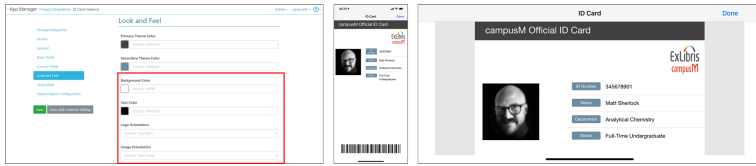
For further information on the Contact Tracing product integration including user experience, configuration and prerequisite details, see [Contact Tracing](#).

ID Card – Look and Feel Enhancements

Following feedback from customers, we now provide the ability to define additional look and feel configuration elements to further enhance your Digital ID cards. These additional elements include:

- Background Color
- Text Color
- Logo Orientation
- Image Orientation

Using these configuration elements allows you to create ID cards that look more like your traditional physical ID cards. We also improved the way the image is sized and rendered.



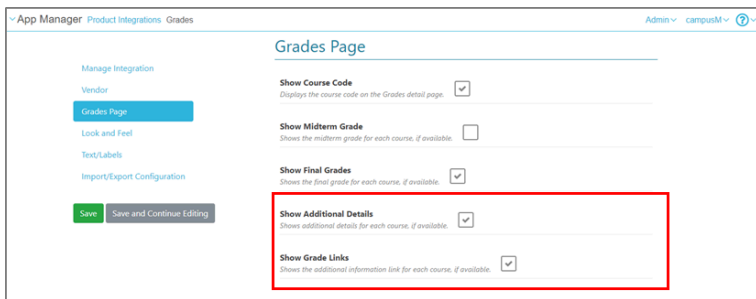
ID Card – Additional Vendor

Support for the Identify Provider (IdP) vendor was added for the ID Card product integration. This enables you to use your IDP directory service to provide the attributes to populate the ID Card.

For further information on the ID Card product integration including user experience, configuration, and prerequisite details, see [ID Card](#).

Grades – Additional Description Fields

You can now define the following two additional items within the Grades product integration: Show Additional Details and Show Grades Links.



For further information on the Grades product integration including user experience, configuration and prerequisite details, see [Grades](#).

Selectively Disable the Feedback (Problems, Feedback, Ideas) Feature in App Settings (Native App Update Required)

Following feedback from customers, we now provide the ability for you to select feedback types from App Settings to present to your users on their device. The following feedback types are available:

- Feedback
- Problem
- Idea



Resolved Issues

- **October 2020 Platform**
Product Feature – Quick Polls: Resolved an issue where the Quick Poll reminder notifications did not expire according to the end date and time set for the poll. This resulted in notifications pointing to Quick Polls were expired and no longer available.
- **October 2020 Platform**
Product Feature – Quick Polls: Resolved an issue with the `getPollResults` API that returned no data and did not indicate if a request's parameters were such that no results existed. The respond now clearly indicates a null response.
- **October 2020 Platform SF: 00859055**
Product Integration – Moodle: Resolved an issue where the event counter on the Moodle live tile did not indicate the correct number of upcoming events within the defined time range set in the product integration configuration.
- **October 2020 Platform**
Product integrations – General: We removed the ability to view the authorization details (username and passwords) for product integration configurations after they were configured as part of general security considerations for the interface.
- **October 2020 Platform**
Product integrations – Live Tiles: Resolved missing corner radius on product integrations live tiles when set at the App or Profile level. This was limited to a maximum of 15 so as not to impact on the tile area and render the content illegible.
- **October 2020 Platform**
Updated the Catalan language pack to include missing or erroneously translated interface elements/labels.