

2021 Release Schedule

Release Schedule

The campusM Preview Environment will be **unavailable five days before the Preview Release date**, to enable the environment to be cloned and the environment to be updated.

Monthly Release	Preview Release	Production Release
December 2020	01-Nov-20	06-Dec-20
January 2021*	06-Dec-20	03-Jan-21
February 2021	03-Jan-21	07-Feb-21
March 2021	07-Feb-21	07-Mar-21
April 2021	07-Mar-21	11-Apr-21
May 2021*	11-Apr-21	02-May-21
June 2021	02-May-21	06-Jun-21
July 2021	06-Jun-21	04-Jul-21
August 2021	04-Jul-21	01-Aug-21
September 2021*	01-Aug-21	05-Sep-21
October 2021	05-Sep-21	03-Oct-21
November 2021	03-Oct-21	07-Nov-21
December 2021	07-Nov-21	05-Dec-21

The monthly production release is automatically pushed for the campusM Web App and Web View, App Manager, Cloud Services and Oracle Business intelligence. **Customers are still required to request Native App releases through Salesforce.**

*Automated Native App Updates – Making it easy to deliver the best app experiences to your users.

We are defining the following releases as automated updates:

- January 2021
- May 2021
- September 2021

To make this as quick and easy for you, we will automatically submit your apps to the App Store/Play Store for review and

approval. On approval by the app stores, and unless we hear otherwise from you through Salesforce, we will release the app to your end-users.

Release Timeline

The campusM solution is updated on a monthly basis. Updates include enhancements or issue fixes in one or more of the product components: App Manager, Native apps, Web Portal, and Web Services.

To minimize disruption for campusM users, the release is timed to occur outside of business hours for each region during the general Ex Libris maintenance window (Ex Libris maintenance window is Saturday 20:00 till Sunday 06:00, Datacenter Time). The release is performed seamlessly, with no planned downtime or degradation to the service, and takes approximately two hours to complete. The release window for each region is:

Region	Instance	Release Window
North America	campusM NA01	<ul style="list-style-type: none">• Central Time, CT 04:00 AM to 0600 AM• UTC 07:00 AM to 09:00 AM
APAC	campusM AP01	<ul style="list-style-type: none">• Australian Central Time 02:30 AM to 04:30 AM• UTC (Previous Day) 17:00 PM to (Previous Day) 19:00 PM
EMEA	campusM EU01	<ul style="list-style-type: none">• BST (Previous Day) 23:00 AM to 01:00 AM• UTC (Previous Day) 22:00 AM to 00:00 AM

To receive email notifications for each of the monthly releases, subscribe to the [Ex Libris Status Page](#) by selecting your campusM instance. Emails are sent when the release work has started and completed. The status page will also be updated with the monthly release status information.

The monthly release is provided for the campusM SaaS components and institutions are still required to request Native App releases through Salesforce.