
Validating e-mail addresses with underscores

- **Product:** Alma
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Description

Some of our users have e-mail addresses where you have a hyphen or an underscore directly before the @ character. (Example: john.doe_@mail.org)

These addresses are not accepted. We get an error message "Field Email Address must have a valid form does not match the regex defined in email_regex".

Resolution

Go to Configuration > User Management > Other Settings > email_regex

The out-of-the-box entry is:

```
(^[0-9a-zA-Z]([-.\w]*[0-9a-zA-Z])*(@[0-9a-zA-Z](-\w)*[0-9a-zA-Z]\.)+[a-zA-Z]{2,9})$|\s*
```

Please replace with:

```
(^[0-9a-zA-Z](['-.\w]*[0-9a-zA-Z](-\w))*@[0-9a-zA-Z](-.\w)*[0-9a-zA-Z]\.)+[a-zA-Z]{2,9})$|\s*
```

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