

batch que (lib_batch process) won't start

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
-

Description

util c/2 (start the batch queue) doesn't work: a process number flashes across the screen, but util c/1 shows that the lib_batch process is not running.

Resolution

We see the following in the run_b file:

```
lib_batch: Permission denied
```

```
lib_batch: can not open lock file /exlibris/aleph/lcp/u23_1/lcp01/files/que_batch_lock
```

This is at a site (PACSCL) which has users such as pma_user, lcp_user, etc. The problem is that aleph_startup was run as user "aleph" and the the lcp_user, etc. do not have permission do update these ./files/que_batch_lock etc. files.

Changing the permissions:

```
> cd /exlibris/aleph/lcp/lcp/u23_1/lcp01/files
```

```
> chmod 777 *
```

allowed util c/2 to be run as the lcp_user and the lib_batch process was started.

- **Article last edited:** 8-Mar-2018