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## Best Practice Toolkit: Benchmark Analytics

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### What is it?

Benchmark Analytics compare your library to similar libraries on:

- Inventory KPIs
- Acquisitions KPIs
- Fulfillment KPIs for Requests and Loans
- Resource Sharing KPIs for borrowing and lending requests
- Usage KPIs through COUNTER reports.

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### Why?

If you're not sure where you may or may not need to reevaluate the processes and practices of the library, this is a good place to start.

Some of the questions that can be investigated with these reports include:

- What is the average time of my institution from when an order is sent until the eResource is activated compared to other institutions?
- What is the average time for a physical item hold request to be processed compared to other institutions?
- What is the percent of loans that were returned late compared to other institutions?

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### Where is it?

You can retrieve the reports in Analytics. The following fields are available in the folder for Benchmark folder under Alma Analytics:

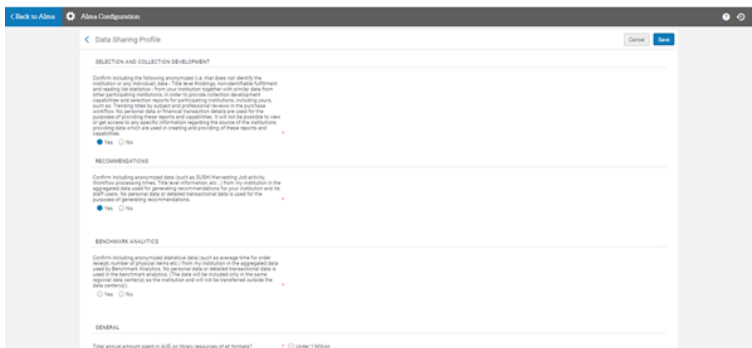
**Design Analytics > Catalog > Shared folder> Alma folder> Benchmark folder.**



## Setting it up:

To be able to get benchmark analytics report, you need to configure the data sharing services at **Configuration > General > General Configuration > Data Sharing Profile**.

Click Yes to the first 3 questions and answer the below 10 questions for us to match you with libraries similar to your size. Click save on the top right.



**Total annual amount spent on library resources of all formats?** \*

- Under 1 Million
- 1-2 Million
- 2-5 Million
- 5-10 Million
- 10-15 Million
- 15-20 Million
- 20-25 Million
- 25-30 Million
- Over 30 Million

**Total annual percent spent on electronic materials?** \*

- Below 25%
- 25-50%
- 50-75%
- More than 75%

**Total annual percent spent on physical materials?** \*

- Below 25%
- 25-50%
- 50-75%
- More than 75%

**Total undergraduate student body size?** \*

- Below 2 Thousand
- 2-5 Thousand
- 5-10 Thousand
- 10-15 Thousand
- 15-20 Thousand
- 20-30 Thousand
- 30-40 Thousand
- Over 40 Thousand

**Type of institution** \*

- Academic
- Special
- Government
- Technical Trade School
- Public

**Select the main source of Library funding?** \*

- Public funding
- Private funding
- Mix of public and private funds

**What are the primary areas of study that your library serves?**

- Select All
- Humanities
- Social Sciences
- Sciences
- Engineering
- Multidisciplinary
- Other

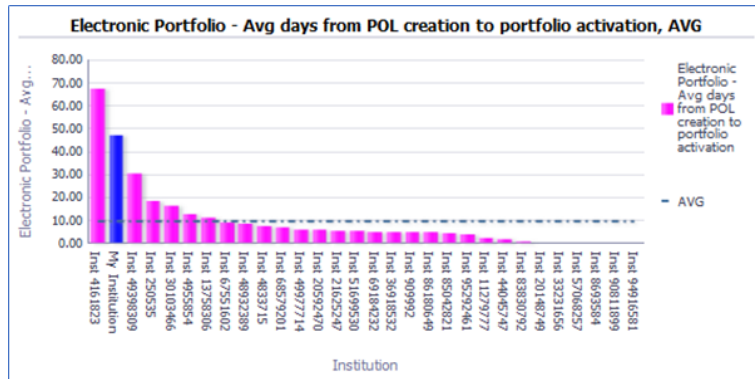
Other:

**Does your library serve any of the following professional graduate schools?**

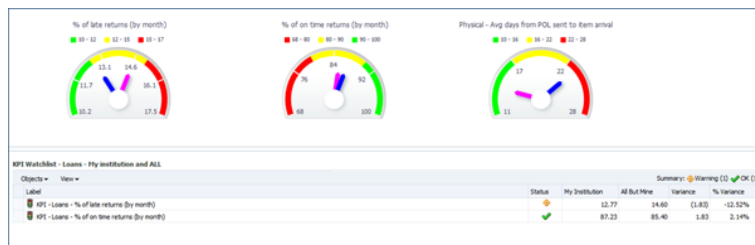
- Select All
- Medical
- Dental
- Public Health
- Business
- Law
- Other

Other:

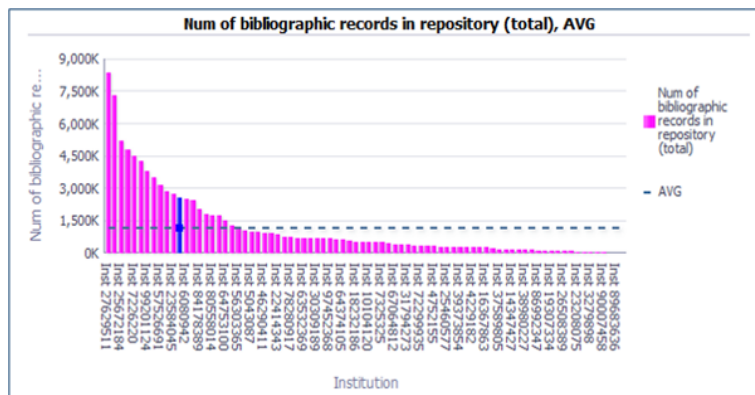
## What does the report look like?



- The dotted line is the average.
- The blue bar is “my institution”.
- The pink bars are all other institutions.



- In the **KPI Watchlist** folder, it provides a summary of various KPIs which can be seen together.
- The gauges inform the user where his institution (blue dial) stands in comparison to other institutions (pink dial):



- The “Inventory Total” tab allows the institution to compare its inventory to other institutions:
- The dotted line is the average
- The blue bar is “my institution”
- The pink bars are all other institutions

## Related articles

[https://knowledge.exlibrisgroup.com/Alma/Product\\_Materials/050Alma\\_FAQs/Analytics/Benchmark\\_Analytics](https://knowledge.exlibrisgroup.com/Alma/Product_Materials/050Alma_FAQs/Analytics/Benchmark_Analytics)