

A Guide to Alma Knowledge Assets

Asset	Description	When relevant
Alma Administration Certification	An in-depth, self-paced program that covers the knowledge and skills needed to administer and manage Alma system configuration. Ex Libris requires that at least two members from each Alma institution undergo certification.	Between implementation and go live
Alma Essentials	A training series to learn how to work in each of the core functional areas, in addition to understanding the administrative fundamentals of Alma.	The implementation phase
Alma Learning Paths	A guide for training on specific functions and tasks in Alma. Each path includes video training relevant to the function or task and takes an hour or less to complete. Click on a functional area of Alma to see the available learning paths.	The implementation phase
Alma LibGuide	An index of our most popular learning materials and documentation.	All the time
Best Practices and How Tos	Workflow best practices and how-to documents.	All the time
Community Knowledge	A collection of articles contributed by the customer community.	All the time
Education and Knowledge Webinars	A list of future webinars arranged by product, as well as links to recordings of past sessions.	All the time
Ex Libris YouTube channel	The official channel of Ex Libris on YouTube. Here you can find training and promotional videos on all products.	All the time
Getting to Know Alma	A training series intended to introduce customers to Alma functional areas, vocabulary, and day-to-day library workflows. This series features short, easy-to-understand demonstrations that are accompanied by concise, step-by-step instructions to help you and your staff practice in your sandbox.	The onboarding phase
Implementation and Migration	Methodology and requirements to facilitate successful implementation.	During Migration and Implementation
Knowledge Acceleration Program	This series of six live sessions focus on a range of topics that libraries often look to optimize in their first year of production, including reviewing and adjusting configuration, Acquisitions workflows, maintaining resources, using Analytics and more.	Within the first six months of going live
Knowledge Articles	A collection of articles contributed by Ex Libris support.	All the time
Product Documentation	Alma online help.	All the time
Release notes	A list of new features and capabilities by release.	When each release is available