

Personal information in RapidILL

- **Product:** RapidILL
- **Product Version:** All

Description

RapidILL is proud to be an international community with members in over 20 countries.

For this reason, RapidILL has fully reviewed our product to ensure full compliance with GDPR.

The following points are important to know:

- RapidILL servers are hosted in the United States only.
- We no longer allow borrowers to send patron's personal data (name and email) as part of the borrowing request.
- For non-US members, we request that emails used as contact information will not be personal emails only departmental ones.

The contact emails are defined under Settings->My Profile->Branches in the box marked "Associated Contacts".

We encourage all RapidILL users not to save their own personal information in our contact list ensuring contact relevancy as department information is less likely to change during staff turnover.

Department	Department Email	Department Phone		
Borrowing	borrowingll@exlibris.edu	5555555		
Generallll	ll@exlibris.edu	5555556		

This is indicated clearly when adding a new entry as shown below

Please add department contact details and refrain from saving personal contact details.

Department
Borrowing

Department Email

Department Phone

Save Cancel

- **Article last edited:** 14-Jul-2021