
Rapido 2022 Release Notes

Search for what you need

Search:

Release:

Showing results for: [Main Features:](#)

| [Additional Enhancements:](#)

Click [here](#) to view the monthly release and maintenance schedules.

| [Resolved Issues:](#)

Issues to Note

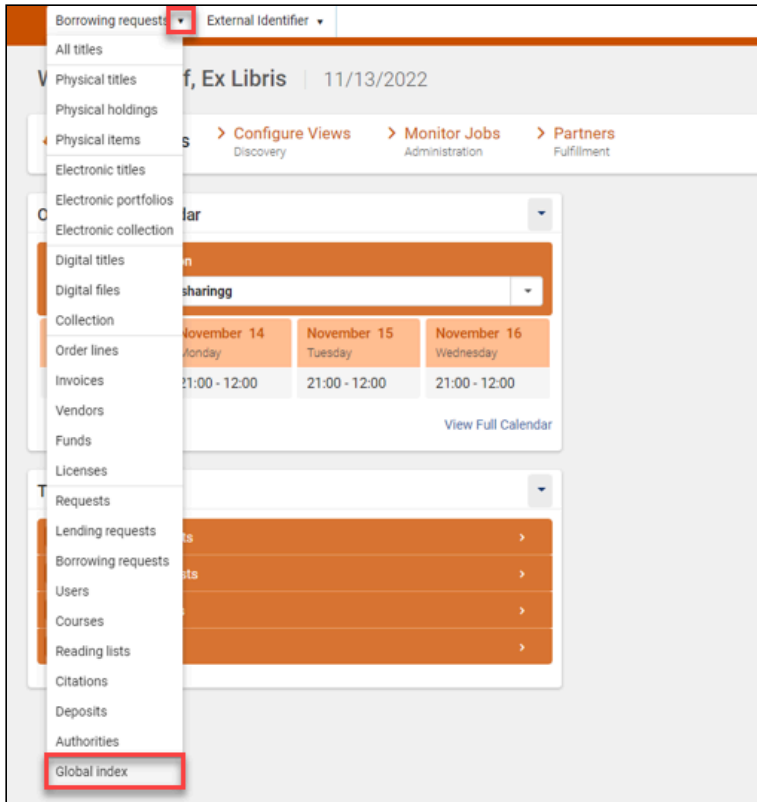
- We improved performance for Rapido offers.

Main Features

Global Title Index (GTI) Updates

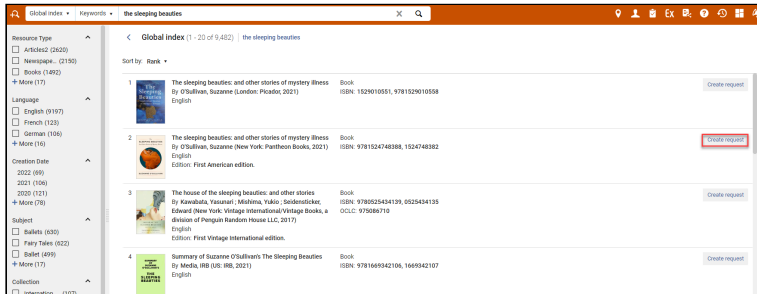
December 2022 Rapido

Rapido enables users to access and discover materials in the CDI from the library user discovery interface. This capacity is now available to staff in the staff interface. Global Title index is now an available search scope.



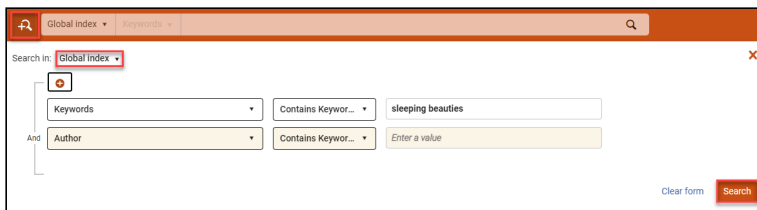
Global index

From those results, you can create a request by directly searching the **Global index**.



Create a request from the GTI

You can also perform an Advanced search.

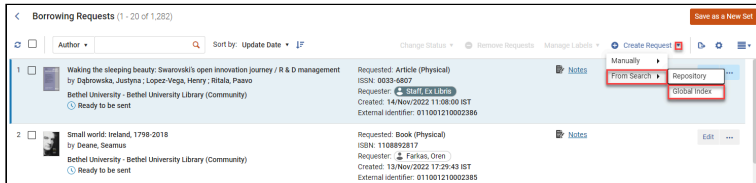


Global index Advanced search

You can also create a request from the **Borrowing Requests** list by selecting **Create Request > From Search > Global Index**.

Note

The option to manually create a borrowing request from the **Global index** will be available in the January release.



Create Request by searching the Global Index

For more information, see [Searching and Creating Request from the Global Title Index](#).

Push Borrowing Requests for Further Processing in Relais

November 2022 Fulfillment - Resource Sharing

Borrowing requests can now be sent to Relais broker systems through Rapido, as they can with ILLiad and Tipasa/WorldShare ILL. This new option enables requests that have not been fulfilled by Rapido to be automatically pushed to the Relais system, where they are further processed as broker-managed requests, eliminating the need to manually transfer such requests.

For more information, see [Integrating Rapido with Relais](#).

More Patron Card Download Information

November 2022 Rapido

The patron library card now includes the maximum number of views allowed for a resource, the number of times the resource has been viewed, and the download expiration date.

A screenshot of a patron library card for a resource. The card displays the following information:

- Resource:** Ebola / Science (American Association for the Advancement of Science)
- Authors:** Halloran, M Elizabeth ; Vespignani, Alessandro ; Bharti, Nita ; Feldstein, Leora R ; Alexander, K A ; Ferrari, Matthew ; Shaman, Jeffrey ; Drake, John M ; Porco, Travis ; Eisenberg, Joseph N S ; Del Valle, Sara Y ; Lofgren, Eric ; Scarpino, Samuel V ; Eisenberg, Marisa C ; Gao, Daozhou ; Hyman, James M ; Eubank, Stephen ; Longini, Jr, Ira M
- Publication date:** 2014-10-24
- Pages:** 433 - 433
- Resource Type:** Article (Digital)
- Request ID:** 19573919
- Estimated delivery:** 23/Sep/2022
- Download Information:** The maximum number of views of the resource is: 4; Current number of views: 2; Download expiry: 22/Oct/2022
- Download Button:** A blue button with a download icon and the text 'DOWNLOAD'.
- Progress Bar:** A green progress bar with three stages: 'Requested' (22/Sep/2022), 'In process by lender' (22/Sep/2022), and 'Sent' (22/Sep/2022). Each stage has a green checkmark above it.

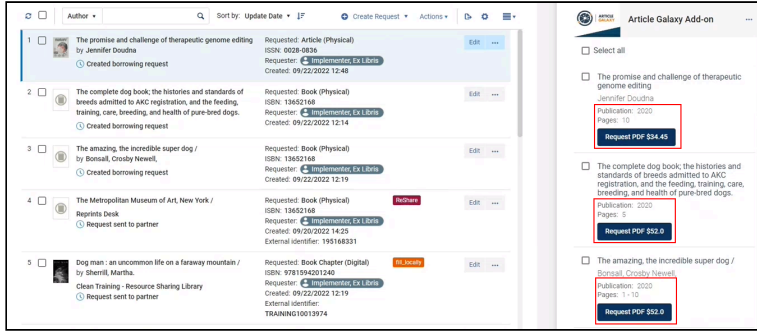
Patron library card with download information

Integrating with Reprints Desk

November 2022 Rapido

When configured, Rapido now uses the Article Galaxy Add-on, a Cloud App, which enables you to check whether an article

is available for acquisition, including pricing information, using Reprints Desk. If you are acquiring the article, the whole application workflow is processed automatically, including sending the resource to the user and closing the request.



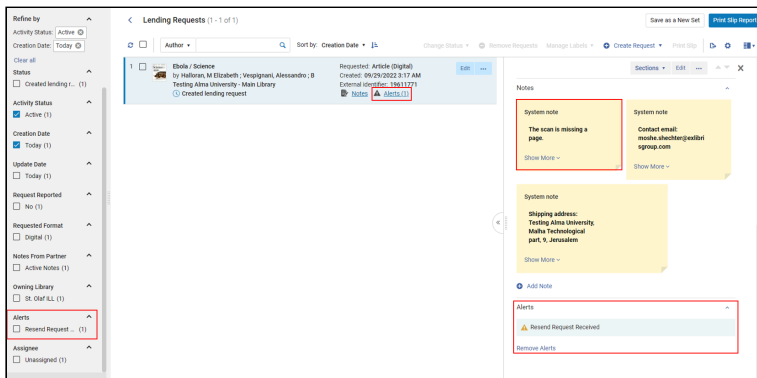
Article Galaxy publications available for purchase

For more information, see [Integrating with Reprints Desk](#).

Resupply Requests Alerts

November 2022 Rapido

Previously, lenders were unaware when a request was re-requested. When configured, Rapido now includes alerts to notify lenders when the borrowing institution uses the **Resupply Request** action.



Lending Request Alerts

For more information, see [Resupply Request Workflow](#).

Multi-Volume Request Support

September 2022 Rapido

The Rapido team is initiating a project for improving resource sharing for multi-volume requests. Our first improvement is related to multi-volume matching using mediation rules such as for **Fill Locally** and the **Self Owned** and/or **Available** options. Previously matches were made based on the title. With this release, matches are based on the summary holdings and if empty based on the item information. This new matching mechanism is much more precise.

For matches based on the summary holdings, Rapido uses a semicolon (;) as the default delimiter. To set the delimiter you want to use, you can use the new **rapido_summary_holdings_delimiters** (**Configuration > Resource Sharing > General > Other Settings**) parameter. The parameter value can be any delimiter that you use for your summary holdings.

parameter key	parameter module	parameter value	free text description	updated by	last updated
1	rapido_ds_not_send_request_when_locate_3	rapido	true	Set to true to prevent requests from	esLmpf 14/Apr/2022
2	rapido_hold_now_to_get_1_section	rapido	true	Indicates how to get it section in preview	esLmpf 05/Dec/2021
3	rapido_hold_shelf_expiration	rapido	doc_date	Parameter to determine how Rapido	- -
4	rapido_lender_supply_directly_to_patron	rapido	true	This functionality is only for instituti	esLmpf 14/Feb/2022
5	rapido_cs_barcode_for_same_inst_requests	rapido	false	Enable Rapido resource sharing bar	- -
6	rapido_summary_holding_delimiters	rapido	:	Rapido summary holding delimiter:	- -
7	request_note_to_lender	rapido	true	Send note to lender	- -

Other Settings - rapido_summary_holdings_delimiters parameter

For more information, see [Multi-Volume Settings](#).

Ship Directly to Branch

August 2022 Rapido

You can now select **Ship resource sharing resources directly** ([Configuration > General > Libraries > Add a Library or Edit Library Information](#)) to allow branches to ship resources directly to a borrowing institution instead of sending the request to the associated resource sharing library.

The screenshot shows the 'Organization Unit Details' form with the following fields and values:

- Organization unit name: Reference Library
- ISIL Code: (empty)
- Base URL: -
- Description: (empty)
- Premium sandboxes: 0: No Premium SB
- Default location for acquisition: Open Location Type: UNASSIGNED location
- Campus: (empty)
- Proxy: (empty)
- Time to resolve (hours): (empty)
- Delay for hold notification (minutes): (empty)
- Allow other libraries to handle personal delivery
- Ship resource sharing resources directly

Ship resources directly configuration

This development enables institutions to define which library can ship on its own without needing to send the resource to the resource sharing library to ship the resource to the borrowing institution.

We recommend setting the move to branch to automatic, (see [Create Move Digitization Request Configuration](#)). This creates the fulfillment request for the staff at the branch to handle without needing to access the resource sharing requests task list.

If **Ship resource sharing resources directly** ([Configuration > General > Libraries > Add a Library or Edit Library Information](#)) is checked and the staff has fulfillment privileges in the library defined to allow shipping of resources directly from the branch while at the scope of that library, the **Shipping Items** menu ([Fulfillment > Resource Sharing > Shipping Items](#)) menu and the **Scan In Item** page > **Shipping Items** button are visible, and the user can use either one of them to ship the resource. The resource sharing request is then updated accordingly, for example, **Shipped Physically**.

For more information, see [Enabling Branches to Ship Directly](#), [Ship Directly to Branch](#).

Disable Automatic Creation of Lending Requests When Locate Fails

July 2022 Rapido

Previously, when a locate process failed for technical reasons such as missing credentials or communication issues, the request was sent to the lender even though the actual resource was not found. You can now disable automatic creation of a lending request when a Locate fails by setting the **rapido_do_not_send_request_when_locate_fails** ([Configuration > Resource Sharing > General > Other Settings](#)) parameter to true. When the parameter is set to true, and a Locate fails, the request is then sent to the next lender in the rota.

Note

For new customers, the default setting for **rapido_do_not_send_request_when_locate_fails** is true. For existing customers, the default setting is false.

For more information, see [Locate Failed](#).

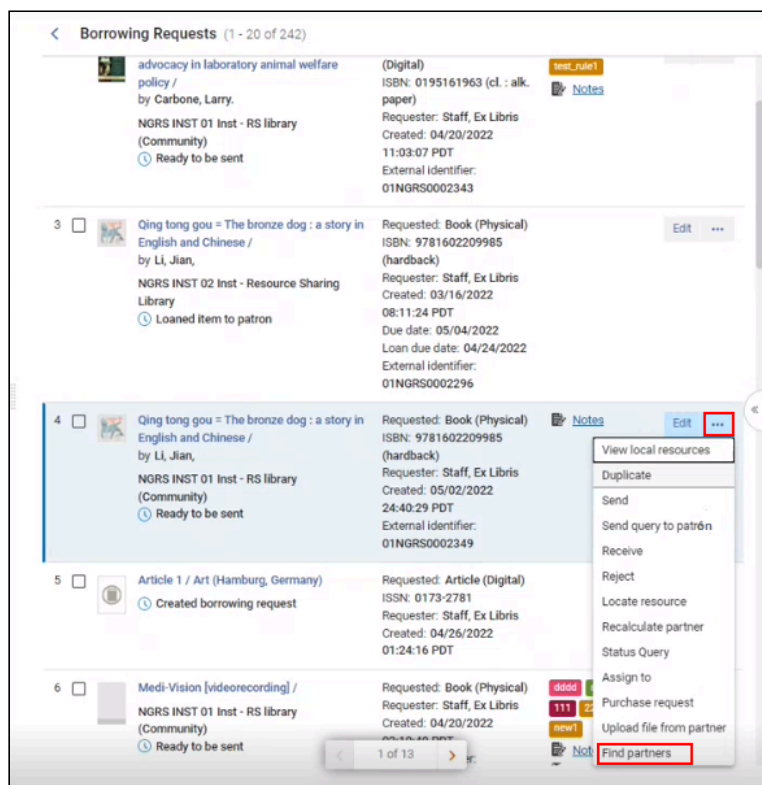
Add Potential Lenders

June 2022 Rapido

We added the ability to establish new peer-to-peer partnerships. For circumstances where none of your partners can fill your request, we added a Borrowing Request **Find partners** action. This action opens the Potential Lenders list of lenders who have the requested resource and can possibly fill the request.

Note

This action is not available for article requests.



Find partners action

The Potential Lenders list is a list of partners who set their **Data Sharing Profile** ([Configuration > General > General Configuration > Data Sharing Profile](#)) to **Yes** to allow shareholding information for resource sharing purposes. This provides an opportunity for your institution to establish new resource sharing partnerships and networks with other institutions that agree to do so. Allowing your institution's holdings information to be shared for this purpose does not mean that your institution is required to allow resource sharing with any other institutions. None of your users' personal data is used.

Select potential lenders to add to your Rota.

Note

Only Directory members can be added to your Rota.

Name	Location	Lending Terms	Cost	Requestable	Available	Directory
1 <input type="checkbox"/> NGRS INST 02 Inst - Resource Sharing Library	Israel	Delivered in 3 days keep for 20 days	0.0 USD	Yes	Yes	Yes
2 <input checked="" type="checkbox"/> NGRS INST 03 Inst - music library	United States	Unknown	Unknown	Yes	Yes	Yes

Potential Lenders

The lenders are added to your Rota with a **Pending Status**. You can **Send Rapido Request Letter** ([Configuration > General > Letters > Letters Configuration > RapidoRequestNewResourceSharingPartnershipLetter](#)) to email the lender. If the potential lender agrees to lend the resource, the lender remains in your Rota for future requests. Additionally, you can select **Activate** to permanently add the lender to your Rota.

Name	Code	Profile Type	Status
1 <input type="checkbox"/> NGRS INST 02 Inst - Resource Sharing Library	NGRS INST 02 Inst - Resource Sharing Library	ISO	Active
2 <input type="checkbox"/> NGRS INST 03 Inst - music library (Community)	GNGRS_INST_MUSIC_LIBRARY	ISO	Pending
3 <input type="checkbox"/> NGRS INST 03 Inst - music library	NGRS INST 03 Inst - music library	ISO	Pending

Send Rapido Request Letter

For more information, see [Find Partners](#).

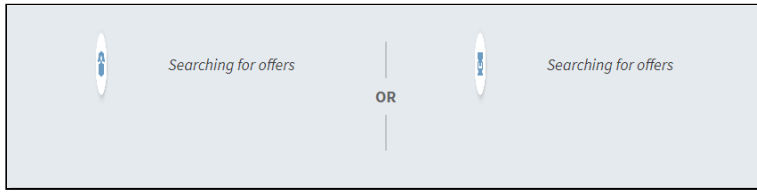
Search Progress Indication for Parallel Tiles

June 2022 Rapido

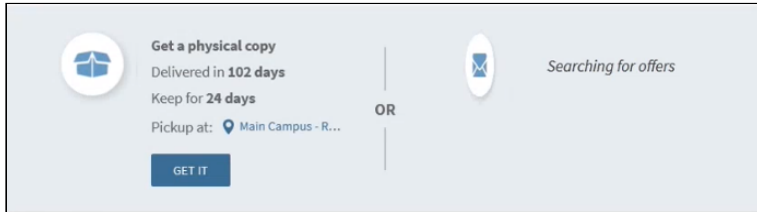
For visibility and performance, while searching for offers, offer details now display as they become available while indicating that the system is still searching for other offer information. For example, if the physical information is already available, the physical tile details are displayed, while indicating that the digital information is still being searched for.

When the display logic rules restrict placing requests where no offers are available, the tile indicates that No offer available

at this time rather than not displaying the tile.



Searching for offers indication



Searching for offers indication



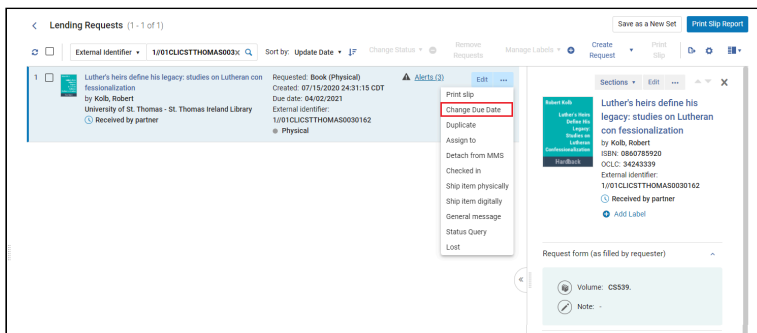
Searching for offers

For more information, see [Patron Experience](#).

Extend Loan Date


June 2022 Fulfillment - Resource Sharing

Rapido now gives lenders the option to extend a due date for non-expired loans when there is no option to renew the loan.



Change Due Date option

Change Due Date

Due date * Choose a date 




Internal note Enter Text Here

Note to partner Enter Text Here

Cancel
Submit

Change Due Date form

When the lender changes the due date, the borrowing request status updates to **Renewed by partner**, and a letter is sent to the patron informing them that the due date is extended.

Borrowing Requests (1 - 20 of 22)		Save as a New Set
<p>1  Luther's heirs define his legacy: studies on Lutheran con fessionalization by Kolb, Robert University of Wisconsin - Madison - IL Library Renewed by partner</p>	<p>Requested: Book (Physical) ISBN: 0860783920 Requester: Ansg, Greg Created: 07/15/2020 12:30 AM Due date: 04/01/2021 External identifier: 01CLICSTTHOMAS0039102</p>	<p>EDIT ...</p>
<p>2  Women and the Practice of Medical Care in Early Modern Europe, 1400-1800 by Whitley L University of North Carolina at Charlotte - Atkins Library Renewed by partner</p>	<p>Requested: Book (Physical) ISBN: 0230282911 Requester: Staff, Ex Libris Created: 04/06/2022 4:15 AM Due date: 04/25/2022 Loan due date: 04/08/2022 External identifier: 01CLICSTTHOMAS0030351</p>	<p>NOTES EDIT ...</p>
<p>3  Barbarian stays - a surfing life by William Finnegans Mintrex Sandbox Renewed by partner</p>	<p>Requested: Book (Physical) ISBN: 9780343199096 Requester: Ansg, Greg Created: 11/21/2019 2:22 PM Due date: 09/15/2020 Loan due date: 09/14/2020 External identifier: 01CLICSTTHOMAS0025857</p>	<p>EDIT ...</p>

Renewed by partner

For more information, see [Change Due Date](#).

Copyright Rules Labels

June 2022 Rapido

In order to easily determine which copyright rule was applied to a request, you can now define labels for each copyright rule (**Configuration > Resource Sharing > Rapido Rules > Borrowing Copyright Rules**). Additionally, you can create a set based on the copyright label.

Borrowing Copyright Setup Cancel Save

Borrowing Copyright Rule Editor

Name:

Description:

Created By: Staff, Ex Libris Created On: 12/01/2019

Updated By: Staff, Ex Libris Updated On: 08/12/2021

Input Parameters

Name	Operator	Value	
1 Total Copyright Work Percentage	Greater than	20	...
2 Years Since Publication Date	Greater than	20	...
3 Request Type	=	Borrowing resource sharing/digitization request	...
4 Number of Requests in Calendar Year	Greater than	2	...

Borrowing Copyright Setup

COPYRIGHT CLEARANCE PROCESSING

Copyright Clearance Labels:

Copyright Clearance Management Automatically approved

Blocks digitization workflow

Copyright Labels

For more information, see [Creating Labels Automatically](#) and [Copyright Rules](#).

Create Hold Request for Unavailable Resource

June 2022 Rapido

For Rapido consortia networks, when determining that a resource exists but is not available, the request is still created under the pod that owns it and will be filled when the selected condition is fulfilled.

To create a hold request for unavailable resources, select:

- When Resource is Unavailable in the Current Pod — don't send the request to the next pod, keep the request with the current pod until the resource becomes available
- When Resource is Unavailable in Any of the Member Pods — check all pods to see if the resource is available at another pod

If one of the above options is selected, the request will not expire, and the library card **Estimated pick up** and **Estimated due date** are updated to: `Cannot be determined`.

The default setting is **Never**. These settings are defined at the pod level. Contact support for more information.

The screenshot shows the 'Edit Pod Member' form. The 'Create Request for Unavailable Resources' dropdown menu is open, showing three options: 'Never', 'When Resource is Unavailable in the Current Pod', and 'When Resource is Unavailable in Any of the Member Pods'. The 'Never' option is currently selected. The form also displays 'Pod Details' (Pod Name: All, Currency: US Dollar), 'Pod Members' (Main Campus and Clean Training), and 'Physical Items Lending Policies' (Supply Term For: 3, Delivery Time: 25, Cost: 1.00 USD).

Create Request for Unavailable Resources options

For more information, see [Consortia Resource Sharing](#).

Loan Due Date

June 2022 Rapido

To make the loan due easier to find, once a patron receives a loan, the **Loan due date** now appears on both the borrowing task list brief details as well as in the Request information section on the right-side panel.

The screenshot shows the 'Borrowing Requests' page. The main list shows four requests. The first request is 'El espejo escarlata en novelas de Roberto Bolaño' with a 'Loan due date: 30 Jun 2022' highlighted in red. The second request is 'Flowers' with a 'Loan due date: 30 Jun 2022' highlighted in red. The third request is 'Flowers' with a 'Loan due date: 30 Jun 2022' highlighted in red. The fourth request is 'Cats: nature and nurture' with a 'Loan due date: 30 Jun 2022' highlighted in red. The right-side panel shows the details for the 'Flowers' request, including the requester 'Smiles, Benjamin' and the 'Loan due date: 30 Jun 2022' highlighted in red.

Data Sharing Profile - Resource Sharing Message

May 2022 Fulfillment - Resource Sharing

We added a **Data Sharing Profile** ([Configuration > General > General Configuration > Data Sharing Profile](#)) option to enable institutions to shareholding information for resource sharing purposes. When set to **Yes**, this indicates that the institution has agreed to share its information. The default setting for this option is **No**. We strongly recommend setting this option to **Yes**.

Data Sharing Profile

RESOURCE SHARING

Confirm making holdings information of my institution searchable and visible to other Alma and Rapido institutions for purposes of availability and requestability of items for resource sharing. This could provide an opportunity for your institution to establish new resource sharing partnerships and networks with other institutions that agree to do so. Allowing your institution's holdings information to be shared for this purpose does not mean that your institution is required to allow resource sharing with any other institutions. None of your users' personal data is used. *

Yes No

Data Resource Sharing Profile Configuration

For more information, see [Data Sharing Profile](#) and [Resource Sharing](#).

ILLiad Borrowing Request Notes

May 2022 Fulfillment - Resource Sharing



Idea Exchange

When a request is pushed to ILLiad using the API, borrowing request notes are also pushed to ILLiad. This enables the export to ILLiad to be fully automatic and not require any manual handling of the note.

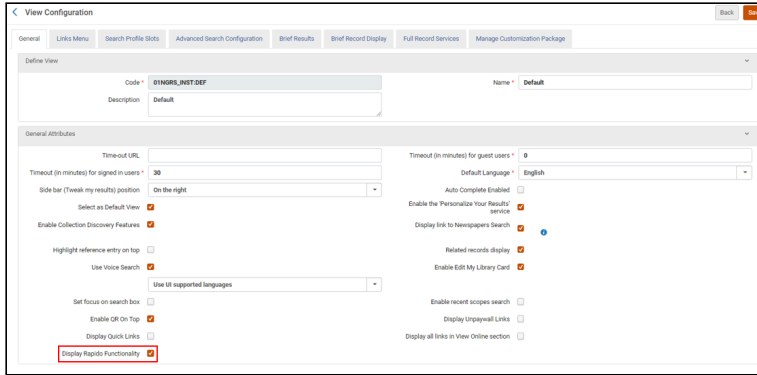
For more information, see [Integrating Rapido and ILLiad](#).

Display Rapido Functionality

May 2022 Rapido

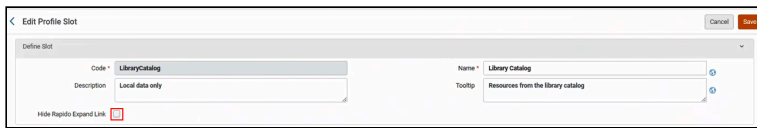
We added the option for your institution to determine which views and slots should include Rapido functionality such as the Rapido offers, the link to access resources beyond your library collection, etc.

To enable this option on a global level, select the **Display Rapido Functionality** ([Configuration > Discovery > Display Configuration > Configure Views > General](#) tab and select a view to edit) checkbox. This option is checked by default.



Discovery Configuration - Display Rapido Functionality

To hide this option for a specific search profile slot, select the **Hide Rapido External Link (Configuration > Discovery > Display Configuration > Configure Views > Search Profile Slots** tab and select a profile to edit) checkbox.



Discovery Configuration - Edit Profile Slot

For more information, see [Display Rapido Functionality](#).

Lending Request Expiration Date

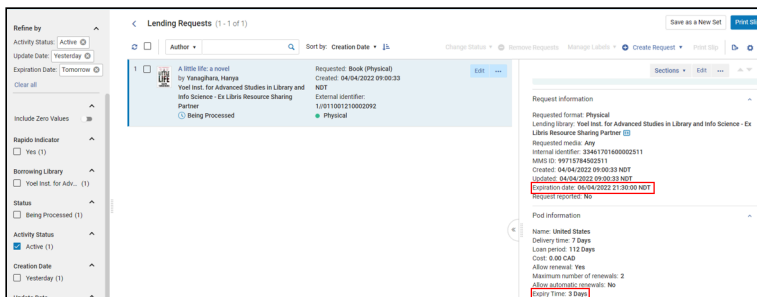
May 2022 Rapido

To create a more efficient workflow for librarians, it is now possible to define **expiry days** so that expired requests are automatically assigned to the next lending partner and the request status updates to **Expired**.

Note

The ability to set the **expiry days** is defined at the pod level.

The **Expiration date** appears under the **Request information** of a request and as a facet and the **Expiry Time** appears under the **Pod information**.



Expiration date and Expiry Time details for a request

For more information, see [Expired Lending Requests](#).

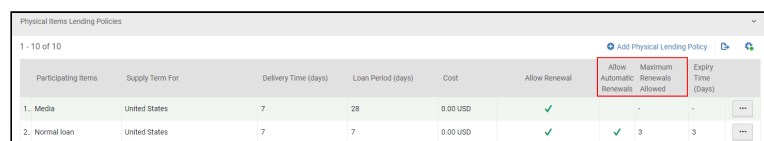
Allow Automatic Renewals

May 2022 Rapido

To create a more efficient workflow for librarians, it is now possible to allow automatic renewals for expiring requests and define the maximum number of renewals allowed.

Note

The ability to **Allow Automatic Renewals** and set the **Maximum Renewals Allowed** are defined at the pod level.



The screenshot shows a table titled "Physical Items Lending Policies" with 10 columns: Participating Items, Supply Term For, Delivery Time (days), Loan Period (days), Cost, Allow Renewal, Allow Automatic Renewals, Maximum Renewals Allowed, and Expiry Time (Days). Two rows are visible: "1. Media" and "2. Normal loan". The "Allow Automatic Renewals" and "Maximum Renewals Allowed" columns for the "Normal loan" row are highlighted with a red box.

Participating Items	Supply Term For	Delivery Time (days)	Loan Period (days)	Cost	Allow Renewal	Allow Automatic Renewals	Maximum Renewals Allowed	Expiry Time (Days)
1. Media	United States	7	28	0.00 USD	✓			
2. Normal loan	United States	7	7	0.00 USD	✓	✓	3	3

Allow Automatic Renewals and Maximum Renewals Allowed

Rapido now also includes an out-of-the-box set for Lender Set for **Requests that will expire today and tomorrow** to filter by requests that are expiring today and tomorrow.

For more information, see [Rapido Pods and Terms](#) and [Automatic Renewal Jobs](#).

Automatic Renewal Jobs

May 2022 Fulfillment - Resource Sharing

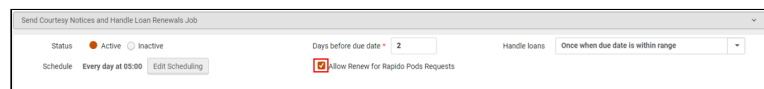
When the existing **Expired Resource Sharing Requests** job ([Configuration > Fulfillment > General > Fulfillment Job Configuration](#)) is set to **Active**, expired requests are now automatically rejected. The default setting for this job is **Inactive**.



The screenshot shows the configuration for the "Expired Resource Sharing Requests" job. It includes a "Status" section with radio buttons for "Active" (selected) and "Inactive". A "Schedule" dropdown menu is set to "Every day at 04:00".

Expired Resource Sharing Requests Job

For pods that allow automatic renewals, when the **Send Courtesy Notices and Handle Loan Renewals Job** ([Configuration > Fulfillment > General > Fulfillment Job Configuration](#)) is set to **Active** and **Allow Renew for Rapido Pods Requests** is checked, expiring requests are automatically renewed. The default setting for this job is **Inactive**.



The screenshot shows the configuration for the "Send Courtesy Notices and Handle Loan Renewals Job". It includes a "Status" section with radio buttons for "Active" (selected) and "Inactive". A "Days before due date" field is set to "2". A "Handle loans" dropdown menu is set to "Once when due date is within range". A "Schedule" dropdown menu is set to "Every day at 05:00". A checkbox labeled "Allow Renew for Rapido Pods Requests" is checked.

Send Courtesy Notices and Handle Loan Renewals Job

For more information, see [Automatic Job Renewals](#).

Fill Locally - Support for Multiple Resource Sharing Libraries

May 2022 Rapido

The **Fill Locally** option now supports multiple resource sharing libraries. For sites with one resource sharing library, both the borrowing and lending requests are created under the same library. For institutions with more than one resource sharing member, the lending request is created under the resource sharing library associated with the library that owns the material.

For more information, see [Automating the Process](#).

Request Type Added to Analytics

May 2022 Analytics

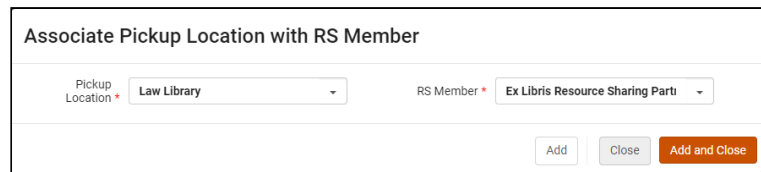
The **Request Type** field was added to Borrowing Requests > Borrowing Request Details. It displays the request format and the request type. The possible values of this field are:

- Physical: when the requested format is **physical**.
- Digital – ILL: when the requested format is **digital** and the request type is **ILL**
- Digital – document delivery: when the requested format is **digital** and the request type is **document delivery**
- Other: when none of the above options apply

Select RS Member Pickup Location

April 2022 Rapido

This feature enables the borrowing experience for libraries with multiple resource sharing libraries to be more efficient. By selecting **Add Definition (Configuration > Resource Sharing > Configuration > Associate Pickup Location with RS Member)** and adding a **Pickup Location** and **RS Member**, borrowing requests are handled by the closest or most convenient library.



Associate Pickup Location with RS Member configuration

Note

- If the pickup location does not belong to a library that serves as the resource sharing library, and the pickup location is not defined, the library is selected randomly.
- If the pickup location is attached to a member, but the member is not part of the pod or Rota from where the request received the offer, the owning library is not the member defined in the configuration. The owning library is the member that was assigned when getting the Rapido offer.

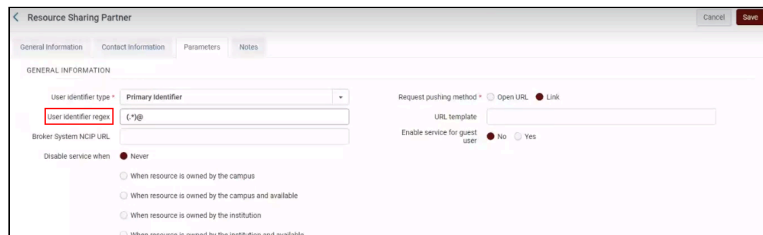
For more information, see [Associating Pickup Locations with Resource Sharing Members](#).

More Flexibility for Matching Alma ILLiad IDs

April 2022 Fulfillment - Resource Sharing

We added the parameters **User identifier regex** and **User identifier regex** (**Fulfillment > Partners > ILLiad partner**) so that when requests are passed to ILLiad, ILLiad now recognizes the identifier. By default, this field is blank.

The **User identifier regex** field in the example below indicates that Alma should use the identifying information until the @ to match the User identifier type Primary Identifier in ILLiad.



The screenshot shows the 'Resource Sharing Partner' configuration page. The 'GENERAL INFORMATION' tab is active. The 'User identifier type' is set to 'Primary Identifier'. The 'User identifier regex' field is highlighted with a red box and contains the value '(*)@'. The 'Request pushing method' is set to 'Link'. The 'Enable service for guest user' is set to 'No'.

Regex identifier fields

For more information, see [Integrating Rapido and ILLiad](#).

Testing Workflow for Borrowing/Lending Requests

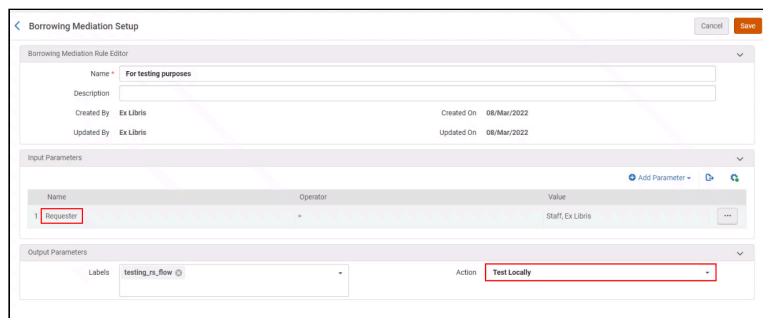
April 2022 Rapido

This feature enables libraries to interact locally in order to create borrowing and lending requests at the local institution for both physical and digital requests. This enables libraries to test and train users in Rapido and enables them to test and view the outcome of complete workflows.

Create a borrowing rule with the parameter **Requester** (**Configuration > Resource Sharing > Rapido Rules > Borrowing Mediation Rules**) and the **Action** Test Locally configured.

Note

The rule only applies to one Requester. If you want to apply the rule to multiple Requesters, you must add multiple rules.



The screenshot shows the 'Borrowing Mediation Setup' page. The 'Name' field is 'For testing purposes'. The 'Input Parameters' section shows a table with one parameter: 'Requester' with the value 'Staff, Ex Libris'. The 'Output Parameters' section shows the 'Action' set to 'Test Locally'.

Mediation Setup for testing locally

For more information, see [Testing Your Workflow for Borrowing/Lending Requests](#).

Manually Assigning Borrowing Requests to Partners

April 2022 Rapido

Use the **Create Request** to manually create a request and **Send Directly to Partner**. Check the relevant partner and **Select** to start the borrowing request flow. You can choose any partner, including Rapido partners

Note

You can also **Edit** an existing request, select **Add Partners**, and select a Rapido partner.

Send Directly to Partner

Institution	Name	Description	Lending Terms	Location Terms	ISO Symbol
Community	University of Wisconsin - Madison - Wisconsin Historical Society Library-WISPOD (Community)		Delivered in 2 days Keep for 28 Cost 0.0 USD Additional lending terms are available	ALL	ISO_WHSLIBRARY
	Renouveau - Sciences et Patrimoines - Haute Ecole de la Santé La Source (Community)		Additional lending terms are available	-	-
	Flinders University - Flinders Resource Sharing Services (Community)		Additional lending terms are available	-	SFU
	TCS Education System Library - TCSPP-Washington DC (Community)		Additional lending terms are available	-	-
	Dickinson College - Waldner-Spahr Library (Community)		Additional lending terms are available	-	DKC
	University of Wisconsin - Madison - Space Science Library (Schwerdtfeger) (Community)		Delivered in 2 days Keep for 28 Cost 0.0 USD Additional lending terms are available	ALL	ISO_SPACE

Resource Sharing Partner List

For more information, see [Testing with a Selected Partner](#).

Rapido Integration with Tipasa and WorldShare

April 2022 Fulfillment - Resource Sharing

You can now push borrowing requests from Rapido to Tipasa and WorldShare to further process requests. For Tipasa, NCIP updates are also sent to Alma as required.

This option enables requests that have not been fulfilled by a local peer-to-peer rota to be automatically pushed into the broker systems, where they are further processed as a broker-managed request. This eliminates the need to manually transfer such requests to the broker systems.

For more information, see [Integrating Rapido with Tipasa](#) and [Integrating Rapido with WorldShare](#).

Is Filled Field Added to Rapido Analytics

April 2022 Analytics

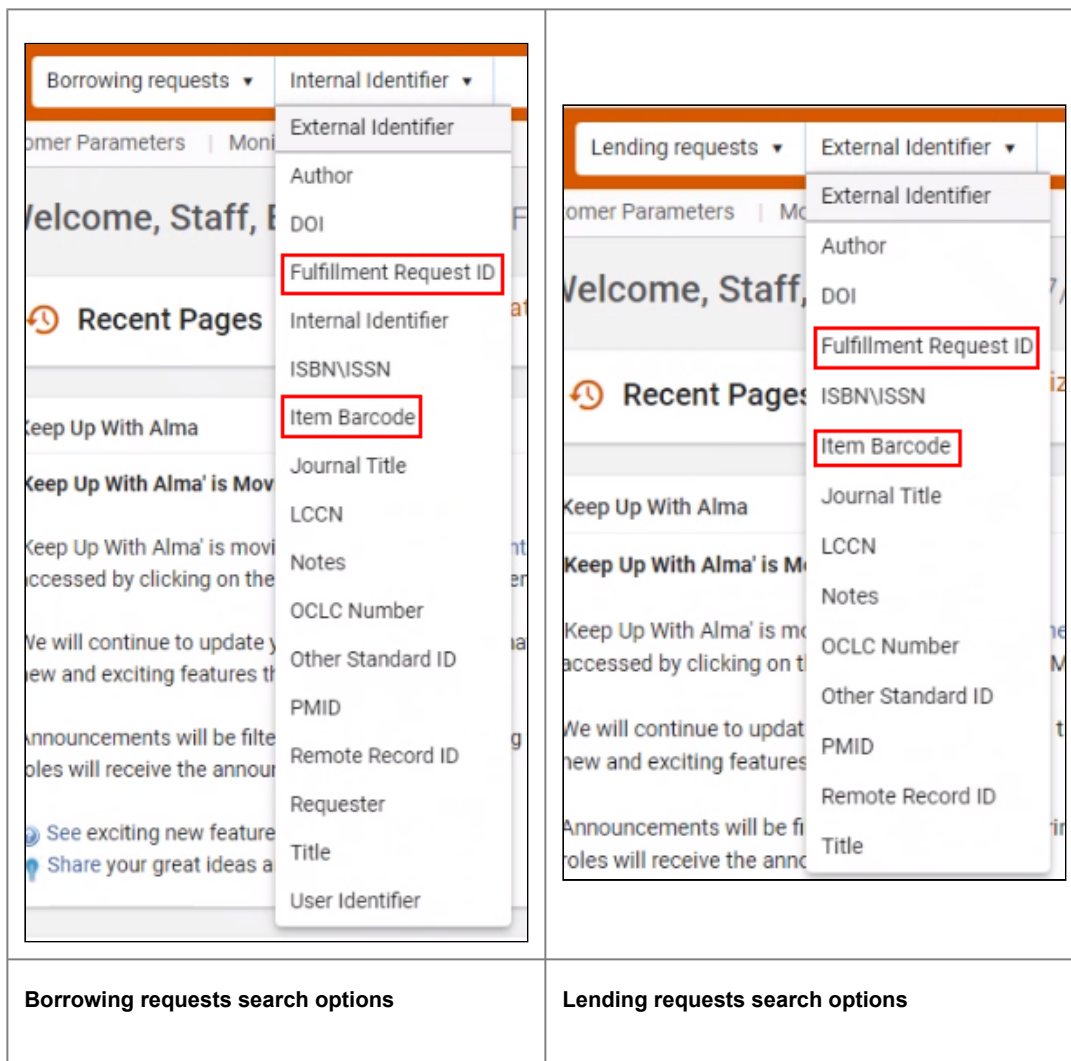
The **Is Filled** field was added to **Borrowing Requests > Borrowing Request Details**. It indicates if the borrowing request was filled. The following values are possible for this field:

- Yes – the request was filled.
- No – the request was not fulfilled, because it was rejected by the partner.
- Not Applicable – the request was cancelled because, for example, the item is actually available, the institution decided to purchase the requested item, or the patron cancelled the request.
- In Progress – the request is in the process of being handled.

More Borrowing and Lending Search Options

March 2022 Rapido

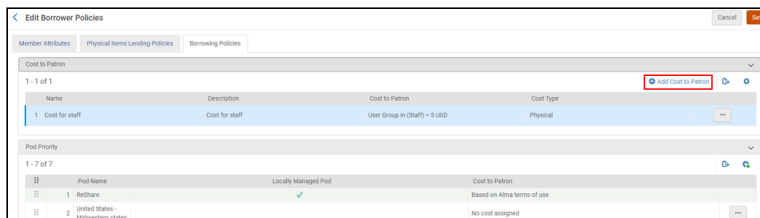
Rapido now enables you to search borrowing and lending requests by **Barcode** and **Fulfillment Request ID**.



Cost for Document Delivery

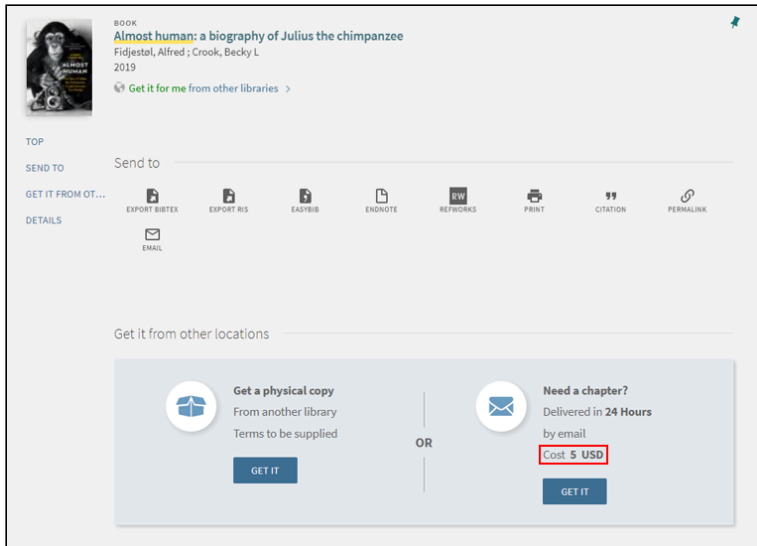
March 2022 Rapido

You now have the option to add a cost for document delivery (**Configuration > Resource Sharing > Members**) via Rapido.



Add Cost to Patron option

When configured, the **Cost** appears on the offer.



An example of an offer with a cost.

For more information, see [Cost to Patron](#).

Hide Rapido Offers for Specific Resource Types

March 2022 Rapido

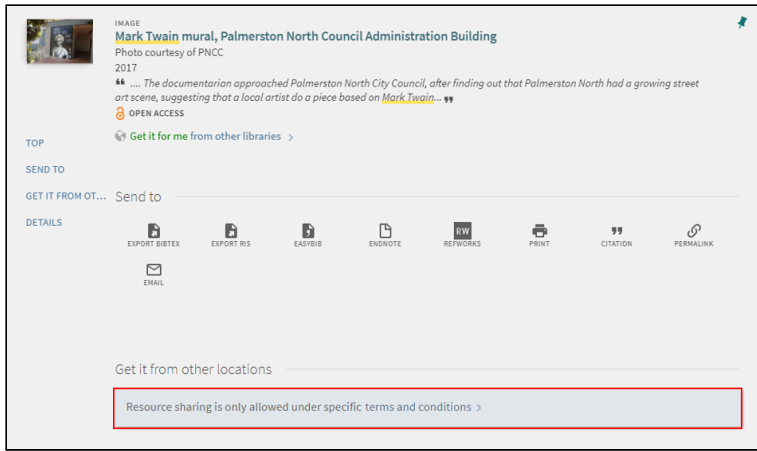
You now have the option to hide resource sharing services for specific discovery resource types (**Configuration > Fulfillment > Discovery Interface Display Logic > Display Logic Rules**). This prevents users from placing borrowing requests for resources that you do not offer.

 A screenshot of a web form titled "Add Rule". The form contains several dropdown menus:

- "For user from groups": empty dropdown
- "hide service *": dropdown with "Resource Sharing Request" selected
- "with": dropdown with "Resource type" selected and highlighted by a red box
- "with value *": dropdown with "image" selected
- "if exists service": empty dropdown

 At the bottom right of the form are three buttons: "Add", "Cancel", and "Add and Close".

Hide service for Resource Sharing Request with a Resource type



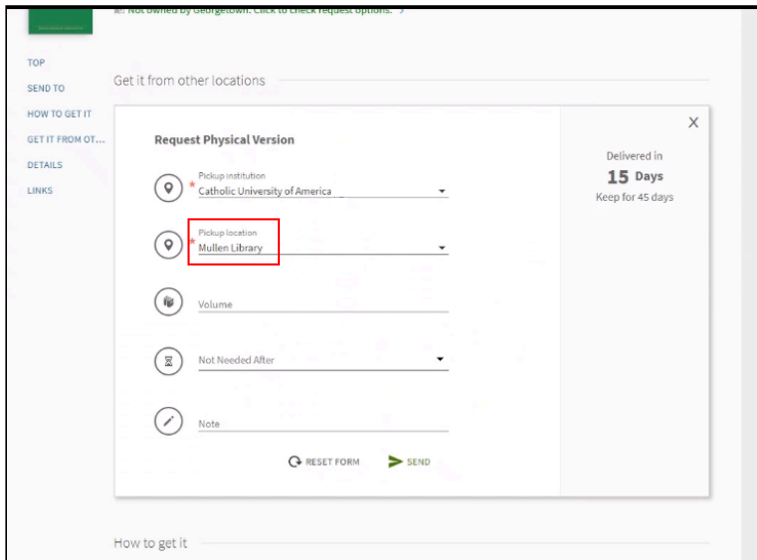
Resource type terms when hide service for Resource type is configured

For more information, see [Resource Sharing Request](#).

Rapido Offers for Fulfillment Network

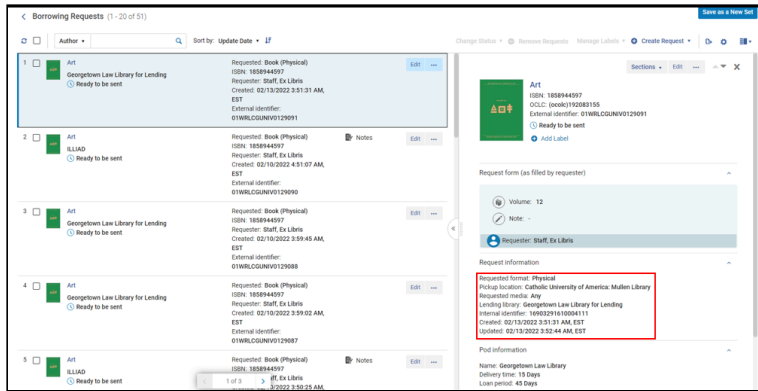
March 2022 Rapido

Rapido now supports fulfillment networks for physical offers. The request form now includes a pickup location.



Option to select Pickup location

The details are also included on the request in the right pane. This information is also on the library card and email sent to the patron.



Fulfillment network details in the right pane

Supplied Format Field Added to Borrowing Requests

March 2022 Analytics

The **Supplied Format** field was added to Borrowing requests > Borrowing Request Details. It indicates the format in which the request was supplied to the patron, which may be different than the format in which it was requested.

Reject Reason Field Added to Lending Requests

March 2022 Analytics

The **Reject Reason** field was added to Lending Requests > Lending Request Details. It displays the reason that the lending request was rejected.

Digital Offer for Music Scores

February 2022 Rapido

Previously, there was no way to request a document delivery for music scores, since the whole material was treated as an article and there is no way to specify pages/parts/etc.

We improved the patron experience so that when a Primo digital request is placed for a music score, a dedicated form is used:

Music score request form

Additionally, the new fields appear on the library card.

Music score fields on the patron library card

We added the music score fields in the right pane of the borrowing request. These fields are editable by either selecting the edit icon on the right pane or by opening the full view and editing the fields. These fields are customizable from [Configuration > Resource Sharing](#).

Borrowing request music score fields

The lending request includes the score request details in the **Chapter title** field.

Lending request music score details added to the Chapter title

These fields are also available on the Confirmation Letter.

Confirmation Letter with music score fields

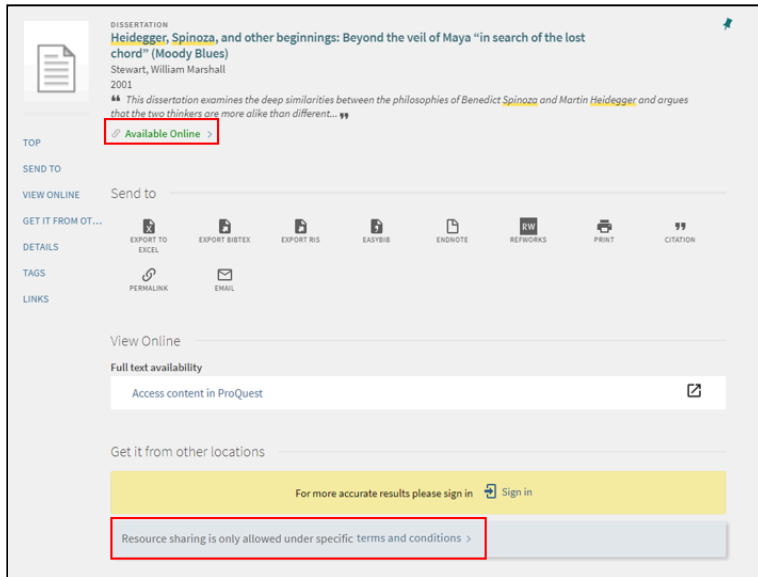
Note

The additions to the confirmation letter are not added for customers who have customized their confirmation letters. Those who have already customized and want to use these fields need to add them.

Hide Rapido Offers for Link in Resource Records

February 2022 Rapido

Previously, patrons were viewing and using the Rapido offer instead of accessing the resources directly. You can now set the Display Logic Rule (**Configuration > Fulfillment > Discovery Interface Display Logic > Display Logic Rules > New > Add Rule > hide service > Resource Sharing Request**) to hide resource sharing requests so that Rapido offers are not shown when the record has a direct link to the resource (the Link in Record method). If the link is available, users can access the resource that your institution has acquired for them rather than placing a resource sharing request.



Resource sharing restrictions

For more information, see [Hiding Rapido Offers for Link in Resource Records](#).

Ship Digitally API

February 2022 Rapido

Rapido includes a new API that enables applications, for example, BSCAN, to upload files and perform the **Ship Digitally** action after scanning the slip and the relevant resource. When running this API, the lending request is completed by the scanning action.

Note

BSCAN is still working on this integration.

For more information see [API Docs](#).

ReShare Integration

February 2022 Rapido

Rapido now creates a ReShare ID so that both Rapido and ReShare stay in sync. When configuring the ReShare credentials, the **ReShare Updates Job (Admin > Monitor Jobs > Fulfillment > Scheduled tab)** runs every four hours.

RESHARE SHARED INVENTORY CONFIGURATION	
Shared index base URL	<input type="text" value="https://si-cardinal-okapi.folio-dev.indexdata.com"/>
Shared index tenant	<input type="text" value="si_cardinal"/>
Shared index username	<input type="text" value="si_Laser"/>
Shared index password	<input type="password" value="*****"/>
RESHARE OPENURL CONFIGURATION	
OpenURL base URL	<input type="text" value="https://rlistener-openurl.folio-dev.indexdata.com"/>
OpenURL tenant	<input type="text" value="US-NORTH"/>
RESHARE API (MOD-RS) CONFIGURATION	
API URL	<input type="text" value="https://north-okapi.folio-dev.indexdata.com"/>
API tenant	<input type="text" value="reshare_north"/>
API username	<input type="text" value="north_admin"/>
API password	<input type="password" value="*****"/>

ReShare configuration

For more information, see [Integrating Rapido and ReShare](#).

Rapido Sandbox Testing

February 2022 Rapido

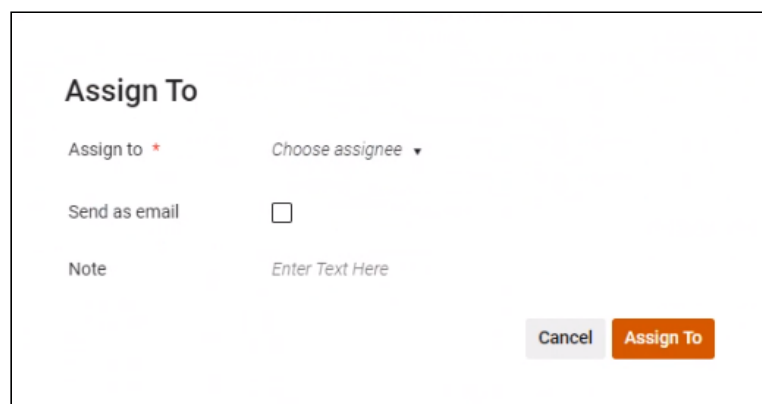
Beginning with the February release, you will be able to use your Sandbox to test some of the Rapido functionality.

For more information, see [Testing Your Sandbox](#).

New Assign To Action

February 2022 Fulfillment - Resource Sharing

When the parameters **rs_disable_borrowing_auto_assign** and **rs_disable_lending_auto_assign** (**Fulfillment > General > Other Settings**) are set false (default true for borrowing, false for lending), selecting the action **Assign To** enables you to assign unassigned requests to specified users. You can facet by, filter, create sets, etc. for this action.



Assign To

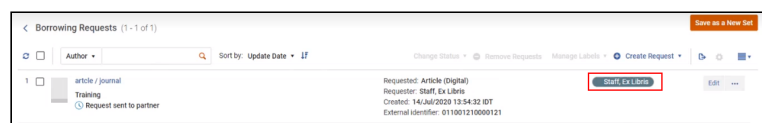
Assign to * Choose assignee ▾

Send as email

Note Enter Text Here

Cancel Assign To

Assign To window



Borrowing Requests (1 - 1 of 1) Save as a New Set

Author Sort by: Update Date • IF Change Status • Remove Requests • Manage Labels • Create Request •

1	article / journal	Requested: Article (Digital) Requester: Staff, Ex Libris Created: 14 Jul 2020 13:54:32 IDT External Identifier: 011001210000121	Assign To Edit ...
---	-------------------	--	---

An assigned request

To unassign a borrowing request, use the **Release assign** action.

For more information, see [General Settings](#) and [Borrowing Requests](#) and [Lending Requests](#).

Borrowing Creation Date and Time Field Added

February 2022 Rapido

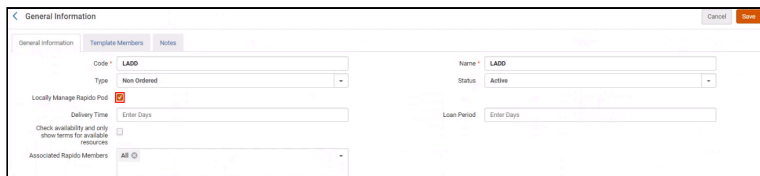
The **Borrowing Creation Date and Time** field was added to Borrowing Requests > Borrowing Request Details. It displays the creation date of the borrowing request with the time in hours and minutes.

Assign Terms to a Locally Owned Rota

January 2022 Rapido

Rapido now includes the following fields when selecting **Locally Manage Rapido Pod** ([Configuration > Fulfillment > Resource Sharing > Rota Templates](#)) that enable you to add known terms to a rota when available. These terms appear in the Rapido offers just like they do for pods:

- Delivery Time
- Loan Period
- Check availability and only show terms for available resources



Pod terms

When these fields are configured, they are included in all offers.

Note

You only need to configure the relevant fields. For example, if only one of the terms is known, such as Delivery time, you can configure just that field without adding the other fields.

Note

If **Check availability and only show terms for available resources** is selected, the terms only appear if the item is available.

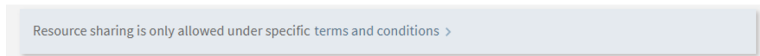
For more information, see [Borrowing Policies](#) and [Rapido Offers](#).

Hide Rapido Offers for External Resources

January 2022 Rapido

Previously, external resources loaded to Primo had no way to block the Rapido tile, so patrons were viewing and using the Rapido offer instead of accessing the resources directly.

From the January release, there will be no Rapido offers for the institutions' External Resource records.



External Resource sharing message

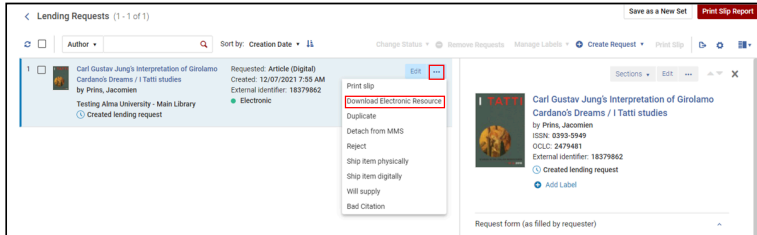
For more information, see [Presenting Rapido Tiles](#).

Download Electronic Resources

January 2022 Rapido

Previously, the screen used to fulfill a request from an electronic journal did not include the license information and therefore did not allow staff to know which collection to use in case of multiple options.

Rapido now includes a new configuration option (**Resource Sharing > Configuration > Manage Download Electronic Resource**) to enable selecting the license fields to be added to the screen rather than using the Primo screen for this flow.

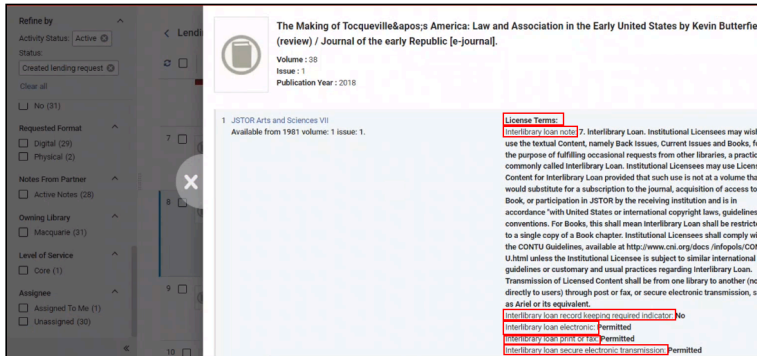


Download Electronic Resource

The following are out-of-the-box and can be deleted if they are not needed:

- Interlibrary loan print or fax
- Interlibrary loan secure electronic transmission
- Interlibrary loan electronic
- Interlibrary loan record keeping required indicator
- Interlibrary loan note

Each enabled license field appears in the right pane.



License Terms



Limited License Terms

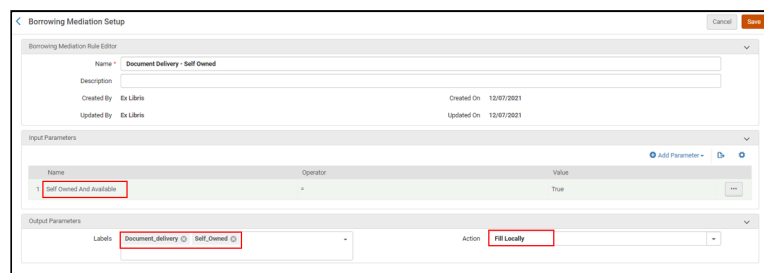
For more information, see [Downloading Electronic Resources](#).

Document Delivery for Institution Owned Materials

January 2022 Rapido

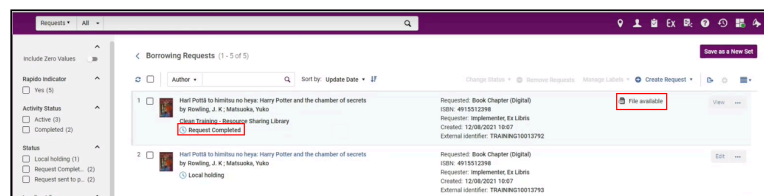
It is now possible to do document delivery for material owned by the institution via Rapido. To support this, the **Fill locally** action was added. When a digital request is active, Rapido offers a **Fill locally** action so that the borrowing institution can locally fill a request without needing to send the request to a lender in cases such as where the resource was found in open access or the library owns it. When using the **Fill locally** action, the borrower can either **Upload file** to send the resource and complete the request from the borrower's library. Once the file is sent, the system closes the borrowing request, and the partner is set to the borrowing library name. You can use the **Create lending request** to supply the file at a later stage. In this case, the lending request will be awaiting your staff to be fulfilled.

Rapido enables you to automate the lending request if the item is both self-owned and available. When a mediation rule contains the parameter **Self Owned And Available**, the **Action Fill Locally** is executed.



Fill Locally

Use the **Upload file for existing partner** action, (previously called **Upload file**), if you already have a digital version available to send to the user, provided by the partner associated with the request (a different library). The borrowing request status updates to **Request Completed** and a **File available** indicator is appended. The lending request status updates to **Shipped Digitally**.



Completed request

For more information, see [Mediation Rules](#), [Fill Locally](#), and [Document Delivery for Owned Resources](#).

Identifiers on Right Pane

January 2022 Rapido

The following classic Resource Sharing features were migrated to Rapido:

- Right pane - Request form section
 - OCLC
 - LCCN

- Series
- Right pane - Request information section
 - File available for delivery indicator

New Rapido Source of Request Field for Rapido Analytics

January 2022 Rapido

The new Rapido **Source of Request** field was added for Rapido Analytics (**Borrowing Requests > Rapido Attributes**). It indicates the source of the Rapido borrowing request. Possible values are:

- Other
- ALMA
- PRIMO_BLANK (a blank Primo form)
- API

New Rapido Analytics Out-of-the-Box Reports

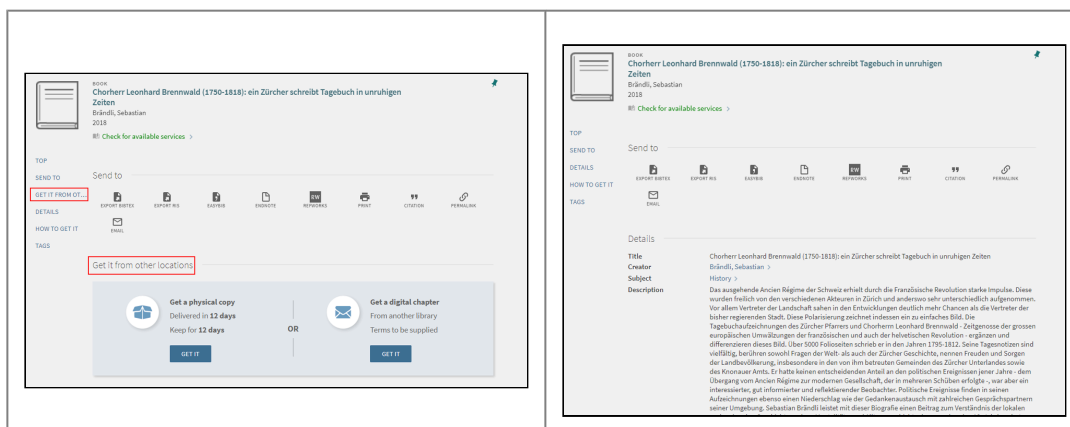
January 2022 Rapido

There are now out-of-the-box Rapido analytics reports for you to use to report on Rapido usage. These reports display information using lists, graphs, and charts on topics such as Resource Sharing Borrowing Requests Average Time to Material Arrival, Resource Sharing Borrowing Requests Year Over Year, and Resource Sharing Lending Requests List. For more information, see the Resource Sharing reports in [Out-of-the-Box Reports](#).

Additional Enhancements

- **December 2022 Rapido**

Rapido now enables you to hide the **Get it from other locations** section from specific user groups or when a user is not logged in. Configurations now support the ability to hide offers from specific user groups. Another option is to hide the offer when a user is not logged in. To hide this section, from **Configuration > Resource Sharing > Request Forms > Hide Get It From Other Locations** select the user group(s) or check **Hide section when user is not logged in**.



Show Get it from other locations

Hide Get it from other locations

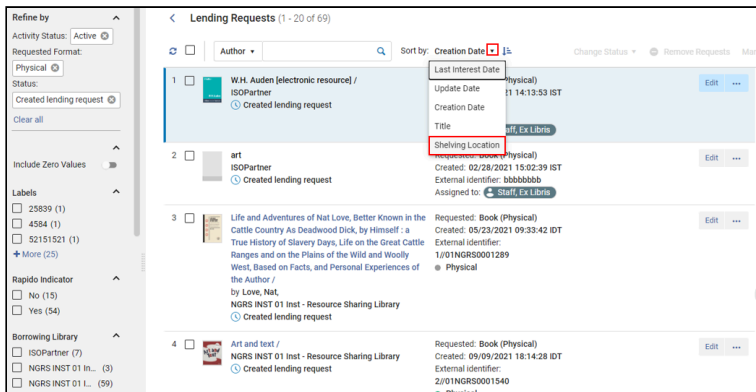
For more information, see [Hiding How to Get it from Other Locations](#).

- December 2022 Rapido

To efficiently organize your lending requests, you can now sort lending requests by location. After selecting **Sort by: Shelving Location**, when printing pickup slips, the pickup slips are printed in order by shelving location.

Note

This is only relevant for requests that have not yet shipped.



Shelving Location

For more information, see [Sorting by Shelving Location Workflow](#).

- December 2022 Rapido

The borrowing institution is now available in the following letters:

- Resource Sharing Return Slip Letter
- Ful Incoming Slip Letter
- Ful Resource Request Slip Letter

These letters are mapped to be able to include the borrowing institution in the letter.

Note

Note: The **Ful Resource Request Slip Letter** does not include this field in the out-of-the-box letter. To add this field, enable the **supplied_to** code ([Configuration > General > Letters > Letters Configuration](#)) and add `<xsl:value-of select="notification_data/partner_name"/>`.

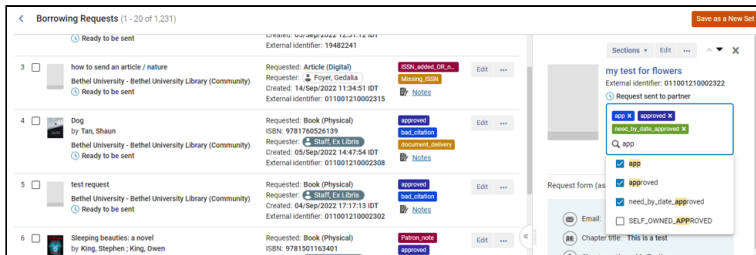


Borrowing requester on the Lending Slip Letter

For more information, see [Rapido Letters](#).

- **November 2022 Rapido**

When adding labels, you can now select multiple labels.



Multi-select labels

For more information, see [Labels](#).

- **November 2022 Rapido**

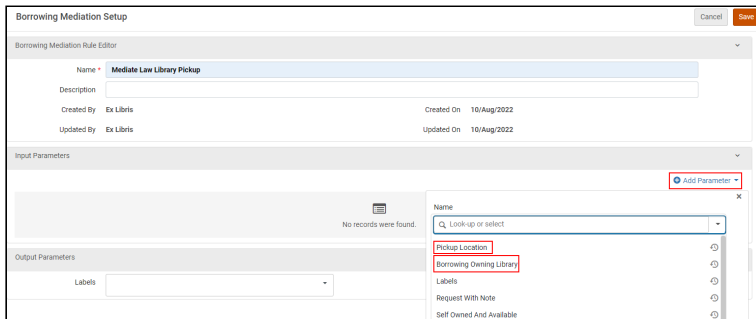
Previously, when the genre was missing from OpenURL and Discovery results, the wrong form was often presented. Rapido now determines the appropriate form to present.

- **November 2022 Fulfillment - Resource Sharing**

You can now use Display Logic Rules to hide resources managed at the network zone level.

- **September 2022 Rapido**

Previously mediation rules did not account for the borrowing owning library or the pickup location selected by the patron. Now, you can create a mediation rule that checks against either the borrowing owning library or the pickup location. This enables you to mediate a request based on the library to which the borrowing request is associated or by the pickup location selected by the user. Rapido now includes the parameters **Borrowing Owning Library** and **Pickup Location** ([Configuration > Resource Sharing > Rapido Rules > Borrowing Mediation Rules](#)).



Borrowing Owning Library and Pickup Location parameters

Using these parameters within this mediation rule applies a label based on the patron's original selection at the time of the request.

The following **Operators** are valid for the new parameters:

- =
- In List
- Is empty
- Is not empty
- Not Equals
- Not In List

The **Borrowing Owning Library Value** dropdown includes all resource sharing libraries that exist for the institution.

The **Pickup Location Value** dropdown includes all pickup locations that exist for the institution.

Name	Operator	Value
1 Borrowing Owning Library	=	Resource Sharing Library
2 Pickup Location	=	Law Library

Borrowing Mediation rules

For more information, see [Available Mediation Rules](#).

- **September 2022 Fulfillment - Resource Sharing**

Previously, the partners in the Ex Libris resource sharing directory did not present the lending terms available for the institution. From the September release, this information is available for view, enabling you to decide whether to establish a resource sharing relationship with an institution based on their terms. Rapido displays the lending terms on the **Resource Sharing Partner List (Fulfillment > Resource Sharing > Partners > Community** tab). This enables you to more easily assess if a directory partner is a good match for your library, as you may or may not like their lending terms.

Note

The column **Pods I'm Part Of** is only displayed if you select it in the Manage column display list



Resource Sharing Partner List					
Institution		Community			
1 - 20 of 129 Description 0 rows selected Copy					
#	Name	Description	Lending Terms	Location Terms	ISO Symbol
1	<input type="checkbox"/> University of Wisconsin - Madison - Wisconsin Historical Society Library-WISPOD (Community)	-	Delivered in 2 days Keep for 28 Cost 0.0 USD Additional lending terms are available	ALL	ISO_WHSLIBRARY
2	<input type="checkbox"/> Renouveau - Sciences et Patrimoines - Haute Ecole de la Santé La Source (Community)	-	Additional lending terms are available	-	-
3	<input type="checkbox"/> Flinders University - Flinders Resource Sharing Services (Community)	-	Additional lending terms are available	-	SFU
4	<input type="checkbox"/> TCS Education System Library - TCSPP-Washington DC (Community)	-	Additional lending terms are available	-	-
5	<input type="checkbox"/> Dickinson College - Wadswen-Spahr Library (Community)	-	Additional lending terms are available	-	DWC
6	<input type="checkbox"/> University of Wisconsin - Madison - Space Science Library (Schwendtfefer) (Community)	-	Delivered in 2 days Keep for 28 Cost 0.0 USD Additional lending terms are available	ALL	ISO_SPACE

Resource Sharing Partner List

For more information, see [Downloading a Resource Sharing Partner from the Directory](#).

- **August 2022 Fulfillment - Resource Sharing**

Updates are now disseminated to partners downloaded from the Ex Libris Resource Sharing Directory. If an institution makes changes that impact the partner information in the Resource Sharing Directory, such as email, address, etc., this information is updated on the partner record downloaded by other institutions.

Note


The Locate profile is not updated.


For more information, see [Contributing to the Resource Sharing Directory](#).


- **August 2022 Rapido**


The Request form now includes fields for Conference Proceedings that have ISSNs for the digitization requests.


Request Digital Version



* Email













* I declare that requesting a reproduction I require the reproduction for the purpose of research and study and I will not use it for any other purpose, and I have not previously been supplied with a reproduction of the same material by an authorised officer of the library. In the event that I request more than one article from the same issue of a periodical, I further declare that each article is for the same research or course of study.
 When requesting a loan I agree to be responsible for the return to the library by the due date.

 RESET FORM
 SEND

Conference proceedings journal request form

- **August 2022 Rapido**

Lending requests now include facets by **Inventory Type** (Electronic and Physical) so that you can facet or create sets according to the inventory type you hold.

Note

If your institution holds both an electronic and physical copy of a resource, when faceting by **Inventory Type**, both types appear for that resource.

For more information, see [Facets](#).

- **August 2022 Rapido**

When an intended lender cancels a request, the request is no longer considered completed. The request is now sent to the next lender on the list, and the History indicates that the previous lender rejected the request with a note that: **The lender shipped the request but then scanned it back to the library. Therefore, the lender was removed from the rota of this request.**

- **August 2022 Rapido**

To prevent items from sitting on hold shelves for extended periods of time, Rapido now enables you to configure if the **Maximum time on hold shelf (Days)** ([Configuration > Fulfillment > Library Management > Circulation Desk > Hold Shelf Information](#)) for an item to remain on a hold shelf before being returned to the lending library should be based on the request Due Date or the Circulation Desk Hold Shelf Expiration Time. Set the parameter **rapido_hold_shelf_expiration** ([Configuration > Resource Sharing > General > Other Settings](#)) to either **due_date** (default) or **circ_desk**.

Note

If **Maximum time on hold shelf (Days)** is not defined, Rapido uses the request Due Date.

Note

From the August release, all resource sharing requests will use the value selected in the **rapido_hold_shelf_expiration** ([Configuration > Resource Sharing > General > Other Settings](#)) parameter.

For more information, see [Shelf Expiration](#).

- **August 2022 Analytics**

The **Digital Resource First Access Date** and **Digital Resource First Access Date (Calendar)** fields were added to Borrowing Requests > Borrowing Requests Details. The fields display the date that the digitally received resource was first accessed by the requesting patron.

- **July 2022 Rapido**

The conference proceeding Request Form now includes the fields as a book Request Form.

Note

This update is relevant for conference proceedings that have an ISBN. This update will apply to conference proceedings that have ISSN beginning with the August release.

Request Digital Version

✉
* Email

📖

👤

📚

📄

✍️

* I declare that requesting a reproduction I require the reproduction for the purpose of research and study and I will not use it for any other purpose, and I have not previously been supplied with a reproduction of the same material by an authorised officer of the library. In the event that I request more than one article from the same issue of a periodical, I further declare that each article is for the same research or course of study.
 When requesting a loan I agree to be responsible for the return to the library by the due date.

↻ RESET FORM
➤ SEND

Conference Proceeding Request Form

- **July 2022 Rapido**

You can now fulfill lending requests from resources held at the Network Zone level using the **Download Electronic Resource** action.

- **July 2022 Rapido**

For borrowing requests that did not find a lender via current networks, there are cases in which the library would like to interact with external partners such as CCC or Reprints Desk that may be able to supply the resource. The July release includes a set of APIs that enable these organizations to send updates into Rapido. This development enables an external partner to update the borrowing request.

For more information, see [Integrating Rapido and CCC/Reprints Desk](#).

- **July 2022 Rapido**

For Institutions that use the borrowing request API, a link is now included with the delivered file to provide resources to your users.

- **July 2022 Analytics**

The **Rapido Fill Locally** field was added to Rapido Analytics (Borrowing Requests > Rapido Attributes). It indicates if the borrowing request is filled locally. Possible values are Yes, No, and Test.

- **July 2022 Analytics**

The **Cancellation Reason** field was added to Rapido Analytics (Borrowing Requests > Borrowing Requests Details). It displays the cancellation reason and enables you to follow trends and understand why requests are being cancelled.

- **July 2022 Analytics**

The following fields were added to Rapido Analytics (Borrowing Requests and Lending Requests > Rapido Attributes):

- Rapido Automatic Renewals Allowed – indicates if automatic renewals of the borrowing request are allowed
- Rapido Number of Renewals – the number of times the borrowing request was renewed (only added in Borrowing Requests)
- Rapido Expire Time (in days) – the number of days until the borrowing request expires

- **July 2022 Analytics**

For the Rapido Pod fields in the Borrowing Requests subject area, rotas that are defined as locally manage pods are included in the data.

- **June 2022 Rapido**

We improved performance for Rapido offers.

- **June 2022 Rapido**

Additional HTML tags are now supported in the **Copyright Declaration** (**Configuration > Resource Sharing > Request Forms > Resource Sharing Copyright Declaration**) and **Note to Patron** (**Configuration > Resource Sharing > Request Forms > Note to Patron**) presented in PrimoVE in the Rapido request form.

Request Physical Version

Note the Interlibrary Code for USA
Check before requesting

Pickup location
* Main Library

Volume

Not Needed After

Note

RESET FORM SEND

Delivered in
4 Days
Keep for 123 days

Patron request form

Configuration File

Filename: discoveryPhysicalRequestMessage.html

File Key: com.exlibris.dps.viewers.discovery_physical_request_message

Description: define the info message the institution would like to present in Rapido physical request form

Content:
<p>Note the Interlibrary Code for USA

 Check before requesting</p>

HTML tags in the Configuration File

For information on supported tags, see [Copyright Declaration](#) and [Note to Patron](#).

- **June 2022 Rapido**

The configuration screen (**Configuration > Resource Sharing > Manage Download Electronic Resource**) now indicates when license terms are created/modified.

Name	Created by	Modified by	
1 Interlibrary loan electronic	ext_lmpl	ext_lmpl	...
2 Interlibrary loan note	ext_lmpl	ext_lmpl	...
3 Interlibrary loan print or fax	ext_lmpl	ext_lmpl	...
4 Interlibrary loan record keeping required indicator	ext_lmpl	ext_lmpl	...
5 Interlibrary loan secure electronic transmission	ext_lmpl	ext_lmpl	...

Created/Modified by indication

- **June 2022 Rapido**

Manually added license terms appear in the resource sharing download electronic resource screen options.

- **June 2022 Rapido**

License term values that contain HTML appear in the download screen.

- **June 2022 Rapido**

When downloading an electronic resource, the article/page/chapter/volume and external ID are now included.

Download Electronic Resource

Electronic Resource metadata

Resolved Issues

- **December 2022 SF: 06432752**

In some cases, patrons received a Request Failed message when submitting Rapido requests in Primo. This was fixed.

- **December 2022**

When Rapido requests were sent to ILLIAD, the Rapido **Article title** was populated in the ILLIAD **Journal Title**, and the **ILLIAD Article Title** was blank. This was fixed.

- **December 2022 SF: 06435276**

Previously, when adding information to Rapido partners, the phone number was missing from the partner record. This was fixed.

- **December 2022 SF: 06249616 06465304**
In some cases, the wrong link was generated for digital lending requests created with the Fill locally action.
- **December 2022 SF: 06265096 06284984 06291475**
Previously, Rapido did not reject lending requests for unavailable items. This was fixed.
- **November 2022**
Previously, the Borrowing Requests list did not display more information about the **Requester**. This was fixed.
- **November 2022**
The right pane edit form for book requests did not allow editing the Publication Date, Start Page, and End Page for both borrowing and lending requests as it does for article requests. This was fixed.
- **November 2022 SF: 06278473**
In some cases, the 24-hour Rapido offer did not appear for locally held items. This was fixed.
- **November 2022**
Previously, Regex did not work for ILLIAD partners. This was fixed.
- **November 2022 SF: 06430417**
In some cases, the Rapido **Expand your search** link was missing from Primo VE. This was fixed.
- **November 2022**
The label **nui.ngrs.request.success** was added to **Discovery > Discovery Configuration > Labels > Rapido Labels**) so that users can customize and translate the confirmation message that displays when placing a request.
- **November 2022 SF: 06371952**
In some cases, the print slip appeared even when **Enable quick printing** was not enabled. This was fixed.
- **November 2022**
Previously, the Copyright declaration was only displayed in English even when other language tags were included. This was fixed.
- **November 2022**
The **Publication date** now appears in the right pane and is editable.
- **November 2022**
The assignee information now appears on borrowing and lending requests, and the **Assigned to** label now appears in the second column on a request. This was fixed.
- **November 2022 SF: 05307905 06275878**
Due to refreshing issues, in some cases, borrowing requests were sent to the same partner twice. This was fixed.
- **November 2022 SF: 06281404**
In some cases, internal notes that were added to borrowing requests were not saved to the **Notes** tab. This was fixed.
- **November 2022**
In some cases, Rapido displayed a message that no resource could be found even when the resource existed. This was fixed.
- **November 2022**
Previously, ISO message handling was unable to find partners when extra blank spaces were included at the end of the partner name. This was fixed.
- **November 2022**
Previously, resource titles in the left pane appeared as links. Now the title only displays as a link in the right pane.
- **November 2022**
In the new layout of the borrowing task list, when using the **View Network Resources** row action, the search used the article title instead of the journal title. This was fixed.
- **November 2022 SF: 06442052 06467760 06498776**
In some cases, when searching for resources, the full Rapido form did not display. This was fixed.
- **November 2022 SF: 06509709 06517122**
Previously, the Borrowing Requests list did not display more information about the **Requester**. This was fixed.
- **November 2022 SF: 06463177**

- The wrong facet name appeared for the **Event Name** in the new UI. This was fixed.
- **November 2022 SF: 06481682 06514259**
In the resource sharing new UI, renewing a borrowing request failed if the item had not yet been loaned. This was fixed.
 - **September 2022**
We have improved SNX-PNX mappings for journal records to fix GTI journal record issues.
 - **September 2022 SF: 06408644**
After configuring the setup for customers in Implementation mode, the **Union View** was duplicated in Primo VE views. This was fixed.
 - **September 2022**
Previously, when expanding a borrowing request, requests with long titles overran the title boundary. This was fixed.
 - **August 2022 Release Update Rapido**
There are no issues for the August Release Update.
 - **August 2022SF: 06280003**
In some cases, when receiving an item for a Rapido resource sharing request, the operation failed. This was fixed.
 - **August 2022 SF: 06281464**
When a resource sharing request was created between Primo and Rapido for a conference proceeding, the metadata is not mapped correctly. This was fixed.
 - **August 2022 SF: 06408644**
Previously, the **use rapido functionality** parameter was derived from the member institution rather than from the network institution. This was fixed.
 - **August 2022**
Previously, the **Article title/pages/Author** fields for article borrowing requests were all filled in the note field rather than in the dedicated fields. This was fixed.
 - **August 2022 SF: 06340084**
The EISBN was not used to populate a request ISBN. This was fixed.
 - **August 2022**
When creating a move request automatically when a lending request was created, the move request was not created if the item was not available. This was fixed.
 - **July 2022**
Fill locally failed when the electronic inventory was not associated with a library. This was fixed.
 - **July 2022 SF: 06338451**
When a Rapido institution is configured to automatically create a fulfillment request for a lending request, the option to block the automatic creation when the item was available in more than one library was only used for Rapido physical requests. Now, you can configure this to allow control automatic creation for digital and non-Rapido lending requests. In these cases, the item resource sharing policy is checked and if more than one library allows resource sharing, the request is not created automatically.
 - **July 2022 SF: 06305689 06339457**
For customers in Rapido implementation, the classic resource sharing link would appear even if the user was not logged in. This was fixed.
 - **July 2022**
Lending requests are now searchable by their internal identifiers in the persistent search and the list's internal search.
 - **July 2022**
In some cases, when creating a borrowing request, the **Year/Volume/Issue** fields populated the **Note** field rather than in their dedicated fields. This was fixed.
 - **July 2022**
Previously, the label for the field **Pick Up location** on the Rapido form was not using the Rapido labels. This was fixed.
 - **July 2022**
Previously, the title and journal title searches were not working correctly in the lending task list. This was fixed.
 - **June 2022**
To improve the search functionality for ReShare, we removed the slash (\) in titles before sending the search to ReShare.

- **June 2022**
The **Distribute** job now first selects the preferred email address when selecting the resource sharing level directory email address.
- **June 2022 SF: 00300818 05302078 05775988**
Previously, email notification links did not include the full link. This was fixed.
- **June 2022**
When populating the system control number in the borrowing request, Rapido was taking a random system number from the Discovery record. Rapido now uses the system control number which is an OCLC number.
- **June 2022 SF: 06249616**
Previously, patrons were unable to access digitally scanned documents that were filled locally. This was fixed.
- **May 2022 Release Update Rapido**
There are no issues for the May Release Update.
- **May 2022**
When editing requests that were similar to other requests with the same requester, an error message displayed. This was fixed.
- **May 2022 SF: 05312570**
Previously, when manually creating a borrowing request, you were unable to add partners from the list of partners. You now have the option to send requests directly to a partner.
- **May 2022 SF: 05319669**
Previously, some of the metadata from RapidILL was not imported into Rapido. This was fixed.
- **May 2022 SF: 05314467**
Requests for self-owned resources that were not available were not sent to RapidILL. This was fixed.
- **May 2022 SF: 06269983 06287185**
When a borrowing request was rejected and then resubmitted, the wrong lender appeared in the request attributes. This was fixed.
- **May 2022 SF: 06300993 06313740**
Rapido now accounts for the alternative email address when sending the document delivery email. Additionally, we improved the error message for requests without an alternative email address.
- **May 2022**
The loan renewable policy no longer applies to Rapido requests.
- **April 2022 Release Update Rapido SF: 06335252 06335361 06335404**
Previously, Fulfillment Network borrowing requests were not located automatically. This was fixed.
- **April 2022 Release Update Rapido**
Some of the menus in the new resource sharing task list were empty when loading for the first time. This was fixed.
- **April 2022**
Fill locally is now available even when the library is currently closed for lending.
- **April 2022 SF: 06214943**
Previously, some cancel requests failed. This was fixed.
- **April 2022**
Previously, the Rapido lending library and partner name in Analytics was incorrect. This was fixed.
- **April 2022**
Previously, quick print did not work for shipping/receiving/return printing. This was fixed.
- **April 2022 SF: 06266355**
Labels added by mediation rules were not picked up by facets. This was fixed.
- **April 2022 SF: 05312321 05320563**
Exporting tasks from the Rapido task list did not work as expected. This was fixed.
- **March 2022 Release Update Rapido**
There are no issues for the March Release Update.
- **March 2022 SF: 00968508**
Previously, resource sharing borrowing request updated to **Returned to Partner** immediately after being received instead of being moved to the Hold Shelf. This was fixed.

- **March 2022**
Exporting requests from the new resource sharing borrowing task list used to skip the pickup location fields. This was fixed.
- **February Rapido 2022 Release Update**
There are no issues for the February Release Update.
- **February 2022 SF: 05312298**
Previously, there was a disparity between the number of requests in the sets and/or facets and the actual requests in the task list. This was fixed.
- **January Rapido 2022 Release Update**
There are no issues for the January Release Update.
- **January 2022**
The **total_offer_count** attribute is not in use and was therefore removed.
- **January 2022**
The right-side labels component now has a saved indication.
- **January 2022**
Previously, when canceling a **Bulk Remove** request, all selected items were deselected. This was fixed.
- **January 2022**
The **Send Query to Patron** text was a bit cluttered in Firefox. This was fixed.
- **January 2022**
External ID labels are now consistent.
- **January 2022**
The partner card now uses the preferred shipping address for non-Rapido partners.
- **January 2022**
Previously, when selecting an item and then selecting **Remove Requests**, the selected item was deselected. This was fixed.
- **January 2022**
The ownership parameters were added to the Rapido Physical/Digital/Journal service in the DLR screen.
- **January 2022**
Previously, **when check_self_ownership_serial** was set to false, the DLR was skipped rather than running without checking the **self ownership**. This was fixed.
- **January 2022 SF: 05324700**
Book requests now use the digital resource title rather than the book chapter.
- **January 2022 SF: 05325685**
A fix was implemented that prevents requests from being sent to a partner twice.
- **January 2022**
In some cases, the Source field was not populated in resource sharing requests. This was fixed.