

## Submission Format handling methods limitations

- **Product:** Rosetta
- **Product Version:** 7.x

### Issue description

SIPs with multiple 'Intellectual entities' fail to 'Technical issues' screen with error messages like:

- "Unable to find stream"
- "Acquiring Failed" with the following error: No files found in the upload directory

One of the following SIP folder structures are used:

#### 1. Multiple 'Intellectual entities' and subfolders in streams directory

```
SIP XXXX
├── content
│   ├── ie1.xml
│   ├── ie2.xml
│   └── streams
│       ├── streams1
│       │   ├── file1.jpeg
│       │   ├── file2.pdf
│       │   └── file3.jpg
│       └── streams2
│           ├── file4.jpeg
│           ├── file5.pdf
│           └── file6.jpg
```

#### 2. Multiple 'Intellectual entities' and no subfolders in streams directory

```
SIP XXXX
├── content
│   ├── ie1.xml
│   ├── ie2.xml
│   └── streams
│       ├── file1.jpeg
│       ├── file2.pdf
│       ├── file3.jpg
│       ├── file4.jpeg
│       ├── file5.pdf
│       └── file6.jpg
```

## Solution

Select appropriate handling method, some combinations are not supported.

Handling method	Subfolders in streams		No subfolders in streams		
	<i>Relative path</i>	<i>Absolute path</i>	<i>Relative path</i>	<i>Absolute path</i>	<i>URL</i>
<b>Soft link</b>	Not supported	Not supported	Supported	Supported	Not supported
<b>Copy</b>	Supported	Supported	Supported	Supported	Supported
<b>Move</b>	Supported	Not supported	Supported	Not supported	Not supported but works like copy

## Update

**Rosetta version 7.3** supports **Soft link handling method** for submission **with Subfolders in streams** folder using **Relative path**.

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- **Article last edited:** 29-11-2021