

All Webinars

See a chronological list of all Primo webinars.

Please also visit our [Customer Education webpage](#) to view additional scheduled training sessions.

2026 Webinars

- NDE UI Onboarding in Practice (February 11, 2026) - [YouTube](#), [PDF](#)
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2025 Webinars

- Exploring NDE UI for Consortia: Features, Customization, and Mixpanel Settings (December 3, 2025) – [YouTube](#), [PDF](#)
 - Primo VE NDE configuration (October 28, 2025) – [YouTube](#)
 - Primo VE NDE (Next Discovery Experience) (May 13, 2025) – [YouTube](#)
 - What's New with Primo/Primo VE - Q2 (April 7, 2025) – [YouTube](#), [PDF](#)
 - Primo NDE UI Rollout Explained: Learn About the Transition Steps and Timelines (March 20, 2025) – [YouTube](#), [PDF](#)
 - [2025 Primo and Primo VE Roadmap Highlights](#) (February 2025) – [YouTube](#)
 - What's New with Primo/Primo VE - Q1 (January 15, 2025) – [YouTube](#), [PDF](#)
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2024 Webinars

- Zoom into the Next Discovery Experience (November 14, 2024) – [YouTube](#), [PDF](#)
 - Using Linked Open Data in Primo VE (October 30, 2024) – [YouTube](#), [PDF](#)
 - What's New with Primo (October 15, 2024) – [YouTube](#), [PDF](#)
 - What's New with Primo (July 22, 2024) – [YouTube](#), [VidYard](#), [PDF](#)
 - What's New with Primo (April 17, 2024) – [YouTube](#), [PDF](#)
 - What's New with Primo (January 24, 2024) – [YouTube](#), [PDF](#)
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2023 Webinars

- What's New with Primo (October 24, 2023) – [PDF](#)
 - EMEA/APAC session – [YouTube](#)
 - AMERICAS/EMEA session – [YouTube](#)
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- Metadata at Its Origin, a Discussion with Content Providers (Sept 28, 2023) – [PDF](#), [YouTube](#), [Vidyard](#)
- CDI Activation: EasyActive and FullyFlexible (Sept 6, 2023) [Vidyard](#), [PDF](#)
- What's New with Primo (July 20, 2023) – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)
 - AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)
- Get to Know How New Collections are Added to the Knowledge Bases and CDI – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)
 - AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)
- [Metadata at its Origin 28-Sep-2023 Q4 content webinar.pdf](#)What's New with Primo (April 20, 2023) – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)
 - AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)
- Data Excellence at Your Service (March 21, 2023) – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)
 - AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)
- 2023 Primo Roadmap Highlights (February 15, 2023) – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)
 - AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)
- What's New with Primo (January 25, 2023) – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)
 - AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)

2022 Webinars

- Content Transformed - 2022 Highlights and a Preview of 2023 Focus Areas (December 14, 2022) – [PDF](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)
 - AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)
- What's New with Primo (October 25, 2022) – [YouTube](#), [Vidyard](#), [PDF](#)
- Data Excellence – An Overview and Update (August 31, 2022) – [YouTube](#), [Vidyard](#), [PDF](#)
- What's New with Primo (July 27, 2022) – [YouTube](#), [Vidyard](#), [PDF](#)
- Preparing for the Angular 1.8 Upgrade in Primo/Primo VE (July 7, 2022) – [OBVSG](#), [Univ. of Kentucky](#)
 - EMEA/APAC session – [YouTube](#), [Vidyard](#)

- AMERICAS/EMEA session – [YouTube](#), [Vidyard](#)
- CZ Management Group Presents CZ Metadata Overview, Contribution and Best Practice (June 21, 2022) – [YouTube](#), [Vidyard](#), [PDF](#)
- Linking with the Central Discovery Index (CDI) - An Overview (April 27, 2022) – [YouTube](#), [Vidyard](#), [PDF](#)
- What's New with Primo – April 2022 (April 13, 2022) – [YouTube](#), [Vidyard](#), [PDF](#)
- Content Quarterly Update – We Put the Operations into Content Operations - Discovery (March 1, 2022) – [YouTube](#), [Vidyard](#), [PDF](#)
- 2022 Primo Roadmap Highlights (February 9, 2022) – [YouTube](#), [Vidyard](#), [PDF](#)
- What's New with Primo – January 2022 (January 25, 2022) – [YouTube](#), [Vidyard](#), [PDF](#)

2021 Webinars

- Content Quarterly Update: We Put the Operations into Content Operations – Knowledgebases (December 7, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- What's New with Primo – October 2021 (October 26, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Content Quarterly Update: Provider Relations Workflows – From Idea to Ingestion – (September 16, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- More Linking Accuracy for Collections with Different Content Types: Hybrid Collections in CDI and Alma (August 31, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- What's New with Primo – July 2021 (July 20, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Content Quarterly Update - End-to-End User Experience (June 14, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Ask the Expert: SFX - CDI Single Activation (May 12, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- CDI - Single Activation with SFX (May 6, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- CDI - Troubleshooting Content and Activation Issues with Alma (May 4, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Ask the Expert: Linking to Full Text (April 28, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- CDI - Merged Record and Linking (April 22, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- What's New with Primo – April 2021 (April 21, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Linking with Alma (April 12, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Ask the Expert – Content Ingestion and Content Flows in CDI (March 22, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Ask the Expert: Search and Ranking in Discovery (March 17, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become An Expert Series: SAML Authentication FAQ (March 16, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become An Expert Series: Go VE for NZ Consortia (March 9, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Content Quarterly Update – Best Practices for CDI (March 2, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)

- Ask the Expert: Troubleshooting Content Issues (February 23, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Ask the Expert: Alma Activation Settings (February 16, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become an Expert Series: Going Live with Primo VE (February 16, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Primo 2021 Roadmap Highlights (February 10, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become an Expert Series: Dedup, FRBR, and Additional Features (February 9, 2021) – [YouTube](#), [Vidyard](#), [PDF](#), [Q&A](#)
- Go VE - Become An Expert Series: Primo VE APIs (February 2, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become An Expert Series: Getting Started with Go VE (January 26, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)
- What's New with Primo – February 2021 (January 19, 2021) – [YouTube](#), [Vidyard](#), [PDF](#)

2020 Webinars

- Let's Chat: Learn about the New Primo Online Support Tool (December 2, 2020) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become an Expert Series: SAML and CAS Authentication Configuration (December 1, 2020) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become an Expert Series: Local Fields Advanced Configuration (November 24, 2020) – [YouTube](#), [Vidyard](#), [PDF](#)
- CDI Update: Strategies, Tips, and Tricks for Troubleshooting (November 18, 2020) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become an Expert Series: Local Fields Configuration (November 17, 2020) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become an Expert Series: Import External Generic XML Data Sources (November 10, 2020) – [YouTube](#), [Vidyard](#), [PDF](#)
- Primo Quarterly Update (November 9, 2020) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become an Expert Series: Import External Dublin Core Data Sources (November 3, 2020) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become an Expert Series: Search Scopes and Profiles (October 27, 2020) – [YouTube](#), [Vidyard](#), [PDF](#)
- Go VE - Become an Expert Series: View Configuration (October 20, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)
- Go VE: Learn about the New Self-Switch Process and Adopt Primo VE (September 23, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)
- Introduction to Primo VE (September 9, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)
- Single Activation with SFX and CDI, part 2: Moving to CDI and Best Practices for Managing Collections in SFX (July 27, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)
- Primo Quarterly Update (July 20, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)
- Single Activation with SFX and CDI, part 1: Introduction, Terminology, Activation flow and behavior – Part 1 (July 19, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)
- Moving to CDI and Best Practices for Managing Collections in Alma (June 24, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)

- Going from Primo to Primo VE: The New Self-Switch Process (June 23, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)
- Undergraduates and Discovery (June 16, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)
- Primo for Patron-Facing Librarians (June 11, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)
- Single Activation with Alma and CDI (June 4, 2020) – [YouTube](#), [Vidyard](#), or [PDF](#)