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## What is the Voyager OPAC Circ Desk Policy Definition?

- **Product:** Voyager
  - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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### Question

What is the OPAC Circ Desk Policy Definition?

### Answer

Transactions just don't happen through Circulation, they also happen through the WebVoyage OPAC, too (renewals, holds, recalls, call slips).

The OPAC Circ Desk Policy Definition sets the policies for WebVoyage OPAC transactions. It is the happening location that will determine whether patrons can place hold/recall/call slip requests *via the OPAC*.

Note that a user does not specify a location to log into when using the OPAC - it will be the OPAC Circ Desk.

To configure the OPAC Circ Desk policy definition, you first must determine the policy that contains the location that's set as the OPAC Circ Desk for that cluster in: SysAdmin>Circulation>Cluster Maintenance.

The "OPAC Circ Desk" as set in Cluster Maintenance is the circulation desk used for circulation transactions occurring in WebVoyage. Go to SYSADMIN > Circulation > Policy Definitions > "OPAC CIRC DESK" > PATRONS tab, for example, to set policies for patron OPAC transactions such as "Place Recalls Using the OPAC", "Place Holds Using The OPAC", "Place Short Loans Using The OPAC", and "Place Call Slip Requests Using the OPAC".

Many sites have a *unique location* called "OPAC Circ Desk" which is the OPAC Circ Desk Happening Location. Support recommends this configuration setup. This unique location is configured to have limited patron privileges because operators are not facilitating the transactions. But using a unique location is not required.

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