

Create date not populated when item auto-created on Receive

- **Product:** Voyager
 - **Product Version:** 10.0.0 and beyond
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Symptoms

If Acquisitions Workflows are set to Automatically create an item on Receive, when an item record is created through this process, the create date is blank (though the create operator/location both have data).

Defect Status

VYG-7984 is in Development.

Replication Steps

1. Make sure that in Workflows>Item Creation tab>Automatically create at Receive is set in the Item Creation from Order section
2. Create a PO and add a line item
3. Approve the PO (so the line item is receivable)
3. Go to Recv/Mark
4. Click in the box next to each level of the hierarchy and click Receive
5. Go Cataloging, search for the title, bring up associated item, then click Record>History
6. Note that the Created on: field is blank
7. Check at the db level as well and you'll see that create_date in the item table is null
8. The same is true if the item is auto-created when receiving from an invoice line item (if set to automatically create at receive in Item Creation from Invoice section in Workflows>Item Creation tab)

Workaround

Delete and re-create the item; uncheck auto-create and create items manually.

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